## **Brand Finance**®





## 

The annual report on the world's most valuable and strongest brands January 2020

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## **About Brand Finance.**

**Brand Finance is the world's leading independent** brand valuation consultancy.

## We bridge the gap between marketing and finance

Brand Finance was set up in 1996 with the aim of 'bridging the gap between marketing and finance'. For more than 20 years, we have helped companies and organisations of all types to connect their brands to the bottom line.

## We quantify the financial value of brands

We put 5,000 of the world's biggest brands to the test every year. Ranking brands across all sectors and countries, we publish nearly 100 reports annually.

## We offer a unique combination of expertise

Our teams have experience across a wide range of disciplines from marketing and market research, to brand strategy and visual identity, to tax and accounting.

## We pride ourselves on technical credibility

Brand Finance is a chartered accountancy firm regulated by the Institute of Chartered Accountants in England and Wales, and the first brand valuation consultancy to join the International Valuation Standards Council.

Our experts helped craft the internationally recognised standards on Brand Valuation - ISO 10668 and Brand Evaluation - ISO 20671. Our methodology has been certified by global independent auditors – Austrian Standards – as compliant with both, and received the official approval of the Marketing Accountability Standards Board.











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## Brand Finance®



## Request your own **Brand Value Report**

A Brand Value Report provides a complete breakdown of the assumptions. data sources, and calculations used to arrive at your brand's value.

Each report includes expert recommendations for growing brand value to drive business performance and offers a cost-effective way to gaining a better understanding of your position against competitors.



Brand Value







Communication





Customer



brandfinance.com

**Brand Valuation** 

Summary

## **Brandirectory.com**



Brandirectory is the world's largest database of current and historical brand values, providing easy access to all Brand Finance rankings, reports, whitepapers, and consumer research published since 2007.

- + Browse thousands of published brand values
- + Track brand value, strength, and rating across publications and over time
- + Use interactive charts to compare brand values across countries, sectors, and global rankings
- + Purchase and instantly unlock premium data, complete brand rankings, and research

Visit brandirectory.com to find out more.

## **Brand Finance Group.**

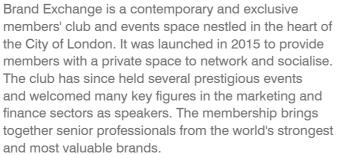




### **Brand Dialogue**

Brand Dialogue is a public relations agency developing communications strategies to create dialogue that drives brand value. Brand Dialogue has over 25 years of experience in delivering campaigns driven by research, measurement, and strategic thinking for a variety of clients, with a strong background in geographic branding, including supporting nation brands and brands with a geographical indication (GI). Brand Dialogue manages communications activities across Brand Finance Group's companies and network.





## **VI360**

Vi360

BRAND EXCHANGE

WHERE BRANDS MEET FINANCE

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VI360 is a brand identity management consultancy working for clients of all sizes on brand compliance, brand transition, and brand identity management. VI360 provide straightforward and practical brand management that results in tangible benefits for your business.

## Brand Finance

## Customer insight drives our valuations

Our brand valuations are underpinned by extensive market research across a wide range of sectors, countries and brands.

Our research integrates all key brand measures, linking them to commercial outcomes.

Available for purchase separately or as part of a Brand Value Report.

Over **1,500 brands** researched each year

29 countries and 10 sectors covered

More than **50,000 respondents** surveyed annually

**Key metrics** across all industries and brands

B2B and B2C results

We are now **in our 4<sup>th</sup> consecutive year** conducting the study



brandfinance.com

## Foreword.



**David Haigh**CEO. Brand Finance

What is the purpose of a strong brand: to attract customers, to build loyalty, to motivate staff? All true, but for a commercial brand at least, the first answer must always be 'to make money'.

Huge investments are made in the design, launch, and ongoing promotion of brands. Given their potential financial value, this makes sense. Unfortunately, most organisations fail to go beyond that, missing huge opportunities to effectively make use of what are often their most important assets. Monitoring of brand performance should be the next step, but is often sporadic. Where it does take place, it frequently lacks financial rigour and is heavily reliant on qualitative measures, poorly understood by non-marketers.

As a result, marketing teams struggle to communicate the value of their work and boards then underestimate the significance of their brands to the business. Sceptical finance teams, unconvinced by what they perceive as marketing mumbo jumbo, may fail to agree necessary investments. What marketing spend there is, can end up poorly directed as marketers are left to operate with insufficient financial guidance or accountability. The end result can be a slow but steady downward spiral of poor communication, wasted resources, and a negative impact on the bottom line.

Brand Finance bridges the gap between marketing and finance. Our teams have experience across a wide range of disciplines from market research and visual identity, to tax and accounting. We understand the importance of design, advertising, and marketing, but we also believe that the ultimate and overriding purpose of brands is to make money. That is why we connect brands to the bottom line.

By valuing brands, we provide a mutually intelligible language for marketing and finance teams. Marketers then have the ability to communicate the significance of what they do, and boards can use the information to chart a course that maximises profits. Without knowing the precise, financial value of an asset, how can you know if you are maximising your returns? If you are intending to license a brand, how can you know you are getting a fair price? If you are intending to sell, how do you know what the right time is? How do you decide which brands to discontinue, whether to rebrand and how to arrange your brand architecture? Brand Finance has conducted thousands of brand and branded business valuations to help answer these questions.

Brand Finance's research revealed the compelling link between strong brands and stock market performance. It was found that investing in highly-branded companies would lead to a return almost double that of the average for the S&P 500 as a whole.

Acknowledging and managing a company's intangible assets taps into the hidden value that lies within it. The following report is a first step to understanding more about brands, how to value them and how to use that information to benefit the business.

The team and I look forward to continuing the conversation with you.

# The World's Most Valuable Brand, Amazon Breaks \$200 Billion Mark.

- + Amazon makes history as first brand to exceed US\$200 billion value mark and retains title of world's most valuable brand for third consecutive year
- + Lidl and Aldi are fastest-growing brands in retail proving that e-commerce is no longer only route to success in sector
- Squeezed by OTT competition and challenger brands, 4 out of 5 telecoms in ranking lose brand value, with AT&T fastest-falling
   down 32%
- Worry of brand bubble bursting as tech brands face reality check failure to meet expectations slashes Uber's brand value by one third, but Tesla races ahead as world's fastest-growing brand
- + Following largest IPO in history, **Saudi Aramco** is most valuable new entrant to 2020 ranking, claiming 24th place globally
- + Ferrari retains pole position as world's strongest brand with Brand Strength Index (BSI) score of 94.1 out of 100 and elite AAA+ rating

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Brand Finance Global 500 January 2020

## **Brand Value Analysis.**



## **Amazon breaks \$200 billion mark**

Defending its position as the world's most valuable brand for the third consecutive year. **Amazon** has broken the so far unattainable US\$200 billion brand value mark. Following 18% growth from US\$187.9 billion last year, Amazon's brand value has now reached US\$220.8 billion, over US\$60 billion more than Google's and US\$80 billion more than Apple's.

The world's largest online marketplace, Amazon has also branched out into cloud computing, artificial intelligence, consumer electronics, digital streaming, logistics, and is looking to enter other industries. With a diverse product and service portfolio, and thanks to continued investment in fast-growing sectors and innovative technologies, Amazon is not only the leader of today, but is also primed for tomorrow.

Nevertheless, the majority of Amazon's revenue still comes from retail, and challenges to the growth of the company's core operations may result in brand value stagnation in the future. In November 2019, it was announced that Nike would no longer be selling its merchandise on the platform, to develop its own direct sales channels. Amazon may have to contend with other big brands following Nike's lead which would undermine its reputation as the 'Everything Store'.

Another potential sticking point is the future of Amazon's international business. From environmentalist opposition in Europe, to backlash The disrupter of the entire retail ecosystem, the brand that boasts the highest brand value ever, Amazon continues to impress across imperishable consumer truths: value, convenience, and choice. Today, **Amazon's situation seems** more than comfortable, but what will the roaring twenties hold in store?

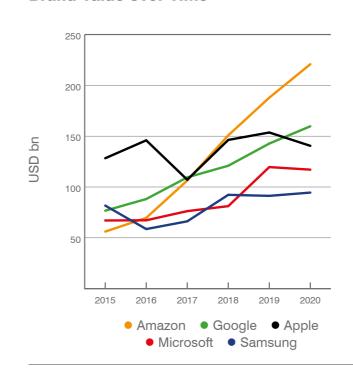
**David Haigh** CEO. Brand Finance from local retailers in India, to saturation of China's e-commerce market by Alibaba and its subsidiaries - matching globally the status that Amazon enjoys in the US, may prove difficult.

## Digital can't buy success

Forty-four retail brands feature in this year's ranking alongside Amazon, with a combined value of nearly US\$800 billion, making the sector the third most valuable behind tech and banking. As the boost from the novelty of operating in the digital space fizzles out, some online retailers have started to lose brand value, while bricks and mortar chains, which have learnt to successfully adapt to the changing marketplace, are consequently making gains.

In stark contrast to Amazon's success, eBay's brand value has continued to erode, falling 9% to US\$8.2 billion. Despite the number of active buyers steadily increasing over the last year, reaching an impressive 183 million, eBay is failing to maintain relevance in an increasingly monopolised sector. Attempts to diversify and introduce new revenue streams, through eBay Payments and promoted listings, and potential spin offs in the pipeline, could mean the brand fares better in the coming year.

### **Brand Value over Time**



## **Top 10 Most Valuable Brands**

amazon



2020: **\$220,791m** +17.5% 2019: **\$187,905m** 

Google



2020: **\$159,722m** 2019: **\$142,755m** 





2020: **\$140,524m** -8.5% 2019: **\$153,634m** 





2020: **\$117,072m** -2.1% 2019: **\$119,595m** 





2020: **\$94,494m** 







2020: **\$80,791m** 2019: **\$79,823m** 



2019: **\$91,282m** 



2020: **\$79,804m** 2019: **\$83,202m** 

















2020: **\$69,041m** +19.8% 2019: **\$57,626m** 



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Brand Value Analysis.

Brand Value Analysis.

**Despite the unprecedented** disruption caused by e-commerce, the popular assertion that entering digital operations brings instant success while bricks and mortar stores are doomed for extinction is being proved wrong. As digital operators find they need to remain attentive to consumers and traditional retailers, such as Walmart, successfully adapt to change, we are back to normal as all brands realise that ultimately the customer is king.

**David Haigh**CEO. Brand Finance

Some Chinese e-commerce brands have also seen declines this year, with **Taobao** (US\$37.0 billion) and **Tmall** (US\$30.7 billion) losing 21% and 16% respectively. Approximately two thirds of all online sales in China transact across the Alibaba-owned Tmall and Taobao platforms, and despite revenues growing at impressive rates to date, now both brands have to negotiate a potential slowdown in business in the coming years, negatively impacting the forward-looking brand valuation.

In the traditional retail space, American giant **Walmart** (up 14% to US\$77.5 billion) has seen its brand value resurge, jumping up three places and entering the top 10 once again. As well as committing to its expansion programme in key markets, Walmart has focused on an innovative digital proposition, through a partnership with Microsoft and with the launch of Alphabot – robots that pick and pack online grocery orders at high speeds.

Discount supermarket chain rivals **Lidl** (US\$12.4 billion) and **Aldi** (US\$14.3 billion) are the fastest-growing retail brands and among the top 10 fastest-growing brands overall this year, increasing 40% and 37% respectively. Lidl and Aldi have reshaped the supermarket landscape by winning market share from their long-established high-street counterparts. Initially competing on price

leadership, both chains have gradually earned their customers' trust and loyalty. With almost identical propositions, however, the brands will need to differentiate themselves in order to continue to successfully widen their footprint globally.

Mirroring the situation in retail, many traditional hoteliers are seeing significant growth this year, while brands operating in the digital space see mixed results. **Hilton Hotels & Resorts** remains the sector's top brand and one of the fastest-growing brands in the ranking overall, improving its brand value 35% to US\$10.8 billion, thanks to marrying experience with a clear vision for growth.

The Hilton enterprise as a whole, which enjoyed strong growth across its brand portfolio, opened more luxury properties than in any previous year as it celebrated its 100<sup>th</sup> anniversary.

Although still trailing Hilton, **Marriott** has also seen substantial growth over the past year, recording a 20% uptick to US\$6.0 billion. Their pace of brand value growth is comparable to **Airbnb**'s, up 28% to US\$10.5 billion, while another digital player – **Booking.com** – saw a 15% decline to US\$10.2 billion this year.

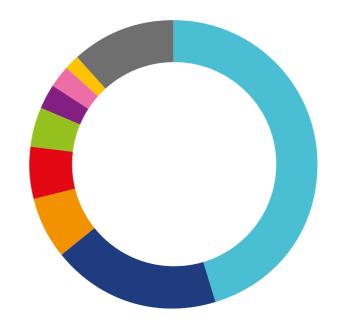


## **Brand Value by Sector**



|   | Sector    | Brand<br>Value<br>(USD bn) | % of<br>total | Number of<br>Brands |
|---|-----------|----------------------------|---------------|---------------------|
| • | Tech      | 986.5                      | 14.0%         | 46                  |
| • | Banking   | 926.4                      | 13.1%         | 66                  |
| • | Retail    | 794.0                      | 11.3%         | 45                  |
| • | Telecoms  | 558.4                      | 7.9%          | 36                  |
| • | Auto      | 496.2                      | 7.0%          | 0                   |
| • | Media     | 454.2                      | 6.4%          | 21                  |
| • | Oil & Gas | 378.7                      | 5.4%          | 27                  |
| • | Insurance | 333.8                      | 4.7%          | 30                  |
| • | Other     | 2127.1                     | 30.1%         | 229                 |
|   | Total     | 7055.2                     | 100.0%        | 500                 |

## **Brand Value by Economy**



|   | Country        | Brand<br>Value<br>(USD bn) | % of<br>total | Number of<br>Brands |
|---|----------------|----------------------------|---------------|---------------------|
| • | United States  | 3204.6                     | 45.4%         | 205                 |
| • | China          | 1334.2                     | 18.9%         | 70                  |
| • | Japan          | 483.2                      | 6.8%          | 36                  |
| • | Germany        | 415.8                      | 5.9%          | 21                  |
| • | France         | 312.3                      | 4.4%          | 32                  |
| • | United Kingdom | 193.1                      | 2.7%          | 20                  |
| • | South Korea    | 171.2                      | 2.4%          | 7                   |
| • | Canada         | 126.8                      | 1.8%          | 17                  |
| • | Other          | 814.0                      | 11.5%         | 92                  |
|   | Total          | 7055.2                     | 100.0%        | 500                 |

Brand Value Analysis.

Brand Value Analysis.

It is not surprising that a number of telco brands have placed bets on new opportunities from video content rights to Internet of Things ventures. Focus on extracting as much value as possible from the declining segments cannot sustain growth in the long term, as the consumption of telecommunications has changed for good. AT&T is the perfect example of how to fight back against the shrinking of the traditional market as they lead the charge in 5G – an area ripe for expansion.

**David Haigh**CEO, Brand Finance



## **Telecoms call for help**

A call to the help desk may be in order for the telecoms industry, as the majority of brands – 4 out of 5 – saw their brand value decline this year, despite strong investments. Over the past five years, the combined value of telecoms brands in the Brand Finance Global 500 has stagnated – US\$558.4 billion in 2020, compared to US\$567.7 billion in 2015 – while all other major sectors recorded significant increases. Big telcos are being squeezed from all sides as OTT messaging apps like WhatsApp are impacting voice and SMS revenue, and challenger brands offer comparable data services at below-market rates, leading to fierce price competition and decreasing margins.

US giant AT&T is the fastest-falling telecoms brand this year, down 32% to US\$59.1 billion. Just like its biggest rival **Verizon**, AT&T finds itself outside of the top 10 most valuable brands in the world for the first time in nearly a decade. The company diversified its entertainment portfolio over the last few years, culminating with the acquisition of WarnerMedia, part of a plan to move away from reliance on the traditional telco business and pay television, as both revenue streams have been drying up over the last years. The upcoming launch of HBO Max with WarnerMedia, which will compete with over-the-top (OTT) media brands like **Netflix**, should help propel the company forward. AT&T recently announced a plan to drive significant growth through 2022, including limiting acquisitions, paying down debt to improve its balance sheet, and investing in strategic areas, such as 5G infrastructure enabling innovative services far above and beyond internet data.

Clearly the next big opportunity for the telecoms industry, the 5G space is inviting fierce competition, with **Huawei** expanding into markets traditionally covered by Western providers. Despite sparking controversy, the Chinese giant is making clear headway, and with a brand value of US\$65.1 billion, now counts among the world's top 10 most valuable brands for the first time.

Of the handful of telecoms operators that grew brand value this year, the top spot goes to Vietnamese telco **Viettel**, recording an impressive 34% growth to US\$5.8 billion and moving 126 spots up to 355<sup>th</sup> – the highest jump in the ranking this year. The state-run telecommunications provider announced mid-2019 its consolidated revenue increased 7.4% year-on-year.

In addition to improved revenue in 4G services and overseas markets, the company had the largest number of customers registered for mobile number portability services, 53% of total demand in the market. As the first telecoms company to successfully test a 5G network in Vietnam, it is clear Viettel is planning for the future too.

## **Brand bubble bursting?**

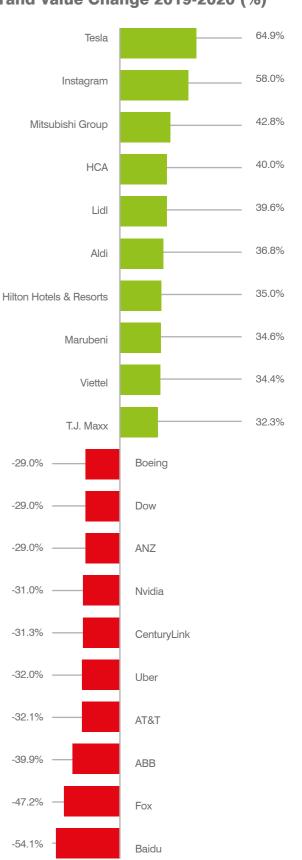
Despite many success stories, there are also clear signs of a slowdown. The combined value of the Brand Finance Global 500 has increased by less than 2% year on year, and while 244 brands have increased their brand value, another 212 are down, including 95 by 10% or more. Those which once enjoyed long-term success are now needing to adjust in a world more unpredictable than ever, while many tech brands are suffering after failing to meet the bullish expectations of investors.

This is true of Chinese software giant **Baidu** which recorded the largest drop in brand value, down 54% to US\$8.9 billion. The company reported its first quarterly loss since its initial public offering (IPO) back in 2005. Along with intense market competition, the brand's revenues were heavily impacted as regulators placed more attention on online advertising. Baidu is now focusing on other areas to drive long-term growth, such as its cloud division, smart speakers, and even driverless cars in an effort to secure better results for the future.

In contrast, one company still very much on the road to success is **Tesla**, racing ahead as the fastest-growing brand with a brand value of US\$12.4 billion, up 65% on last year's valuation. The electric vehicle innovator began sales to customers in further reaches than ever before, including China, Australia, the UK, and several markets in Eastern Europe. Although there have been concerns of achieving production targets, the brand appears to be living up to its hype and is growing in value and strength.

Excitement alone, though, cannot carry a brand – it must deliver on its promise, something **Uber** is battling to do as its brand value dropped by one third, down 32% to US\$15.3 billion, forcing it to share the ride with five fastest-falling brands in the ranking. The company went public this year but with disappointing results, closing its first day of trading with a 7.6% reduction in valuation. Uber continues to take hits, including the loss of its license to operate in London after repeated safety failures. Reminded by investors of the old

## Brand Value Change 2019-2020 (%)



Brand Value Analysis.

Brand Value Analysis.



Twenty years on from the dot-com bubble, as we witness global slowdown and the failure of hyped IPOs from WeWork to Uber, we may be only months away from the startup bubble bursting right in our faces. When expectation and reality do not match, the truth will out and the results can be devastating. The cost of capital is increasing, putting breaks on indefinite brand value growth, and a shift from a startup bidding war towards appraising real value is necessary.

**David Haigh**CEO. Brand Finance

adage that 'revenue is vanity, profit is sanity, cash is reality', the company is trying to get back on track and reorganised its internal structure in Q3 2019, focusing on five segments, with a prioritisation on efficiency, profitability, and positive cashflow.

Unlike apps which have not been able to satisfy expectations, **Instagram** is enjoying an explosion of growth, securing the second-highest brand value increase this year, up 58% to US\$26.4 billion. With more than 1 billion active monthly users and a focus on new technology, like the latest Checkout feature that benefits both consumers and other brands, Instagram is catering to demand and staying relevant.

Among well-established brands which have now hit turbulence, **Boeing** is declining a significant 29% to US\$22.7 billion. It quickly went from a company of safety first to one laden with a reputation for cover-ups, and its future is now on the line.

## Saudi Aramco strikes oil

With a brand value of US\$46.8 billion, **Saudi Aramco** is the most valuable among the 44 new entrants in the ranking. The publication of the Saudi Arabian oil and gas company's financials at the time of the IPO allowed for its brand to be included in Brand Finance's annual

study for the first time. Placing 24<sup>th</sup> globally, Saudi Aramco also claims the title of the most valuable brand in the Middle East and Africa.

The IPO has proven to be successful for the brand as Saudi Aramco raised US\$25.6 billion, making it the largest ever to date. Even after navigating through recent attacks on two of its oil processing sites, it is now the world's most valuable listed company, comfortably ahead of tech titans Apple and Microsoft. Saudi Aramco is focused on leveraging its strength in upstream, while growing its downstream operations through acquisitions, both in Saudi Arabia and key global markets. The company must now focus on developing international perceptions of the brand in order to open it up further for partnerships and investment.

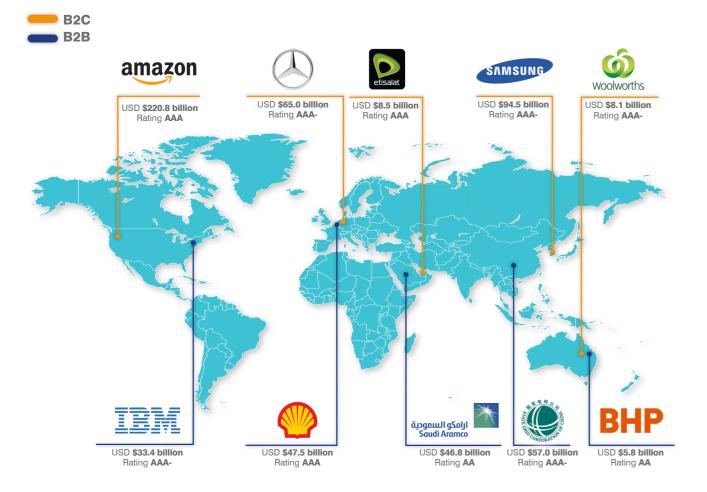
Saudi Aramco is now just a fraction behind **Shell**, which ranks 23<sup>rd</sup> in brand value with US\$47.5 billion. Despite sustained lower oil and gas prices, the Anglo-Dutch giant continues to achieve a significant price and volume premium thanks to its strong brand, and has held on to its position as the most valuable brand in the industry. Shell recently shared a new strategy to enable the company to thrive through the transition to a lower-carbon energy system, placing focus on new energy investments that will shape the portfolio and help drive growth over the next few years.

Some might argue that the end is nigh for Big Oil, but many sectors will be difficult to decarbonise and will likely need oil and gas for decades to come. The challenge at hand for the industry is to make the production and use of oil and gas as efficient as possible throughout this transition, while actively preparing for the future by investing in renewables.

**David Haigh**CEO, Brand Finance

## Regional Analysis.

## **Most Valuable Brands per Region 2020**



## **Americas**

While **Amazon** is the most valuable B2C brand and **IBM** tops the B2B category across both continents, **Corona** is crowned the most valuable brand in Latin America with a brand value of US\$8.1 billion. The beer brand continues to use music festivals as a marketing tool, hosting yearly Corona SunSets events in its largest export countries – a strategy which seems to be paying off, having caused a significant amount of media frenzy in 2019. Alongside Corona's original approach to marketing, the brand paves the way for innovation in the industry, most recently announcing plans to launch a seltzer in 2020, backed by a US\$40 million marketing investment.

It will be interesting to see how the iconic beer brand holds up after Anheuser-Busch InBev's decision to take Corona's production out of its home market of Mexico. Local production is aimed at satisfying high demand and solving supply problems, particularly in China. Nevertheless, the brand's managers must be careful not to dilute its strength in the process.

## **Europe**

In Europe, German brands outperformed other countries, accounting for 6 of the continent's top 10 most valuable brands and 6% of the total brand value in the Brand Finance Global 500 ranking. This is largely attributed to the country's booming automobile industry, led by **Mercedes-Benz**. Valued at US\$65.0 billion, the German giant remains the most valuable B2C brand in Europe. This year, Mercedes-Benz enjoyed an 8% growth, boosted by a 1.3% increase in sales to 2.34 million vehicles in 2019. China remains Mercedes-Benz's largest

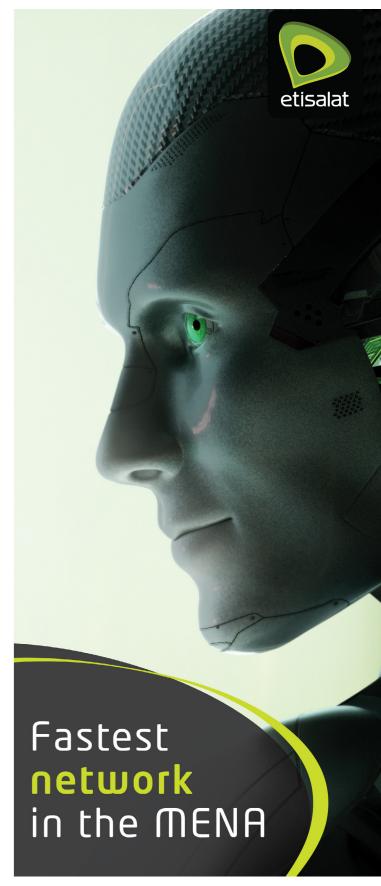
market, where the brand continues to grow in popularity, reporting a 6.2% increase in sales, with the luxury Mercedes-Maybach S-Class limousine being sold at a rate of over 700 cars monthly. Alongside reputation for premium quality, innovation is a key feature that sets Mercedes apart. The brand continues to reach for the stars, announcing plans for a new concept car based on the 2009 blockbuster film, Avatar.

German supermarket brand Lidl is Europe's fastest-growing brand in the ranking, an example of how bricks and mortar retailers can succeed in the changing market. The European luxury apparel sector, however, also records notable brand value growth, with Louis Vuitton up 21% to US\$16.5 billion, Gucci up 20% to US\$17.6 billion, and CHANEL up 19% to US\$13.7 billion. Despite fears of economic slowdown, luxury is booming globally, with brands recording strong sales performances across key markets in the US, Europe, and particularly China. The ability to leverage social media to appeal to younger consumers has allowed the European players to market themselves as innovative and fresh, while maintaining premium brand positioning.

## Middle East & Africa

While **Saudi Aramco** is the most valuable B2B brand in the region, Emirati telecoms giant, **Etisalat** remains the most valuable B2C brand in the Middle East and Africa for the third consecutive year. The brand's growing role in fulfilling the UAE's National Innovation Strategy and its dominant influence in shaping the region's digital future are behind its continued success.

As the premier digital and telecommunications partner of the upcoming Expo2020 in Dubai this October, all eyes will be on Etisalat as it prepares to excite the Expo's expected 25 million visitors with a seamless 5G connectivity that brings the event's themes to life. Etisalat's footprint in 16 countries across Asia, Middle East, and Africa makes it home to an impressive portfolio of brands including Mobily, Ufone, Maroc Telecom, PTCL, and Etisalat Misr. Demonstrating a consistent performance over the years, Etisalat retains its titles as the most valuable as well as strongest telecoms brand in the region.



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Regional Analysis.



As the Middle East's fastest growing brand, Abu Dhabi National Oil Company (ADNOC) is the first UAE brand to achieve a brand valuation of more than US\$10 billion, a testament to the success of the Group's ongoing transformation strategy. Since 1971, ADNOC has created thousands of jobs, driven the growth of a diverse knowledge-based economy, and played a key role in Abu Dhabi's global emergence. ADNOC continues to look for new and innovative ways to maximize the value of its resources, pioneering those approaches and technologies that will ensure it is able to meet the demands of an ever-changing energy market, and continue to have a positive impact on the Abu Dhabi economy for generations to come.

## **Asia**

Increasing in brand value by 4% to US\$94.5 billion, **Samsung** remains the most valuable B2C brand in Asia and the fifth most valuable brand in the Brand Finance Global 500 ranking. The tech giant managed to beat its predicted earnings this year, largely due to the popularity of its 5G phones – as of November 2019, the company owns 54% of the global 5G market. Samsung seems set to continue this trend as it looks to develop cutting-edge technologies in the coming year, including the new foldable Samsung Galaxy Bloom phone and SelfieType invisible virtual keyboard. The success of Samsung Group's consumer electronics division coupled with a strategic investment in semiconductor startup, IVWorks, appears to have set the brand on a positive trajectory.

The largest utility brand in the world, **State Grid** is once again also Asia's most valuable B2B brand. It has recorded solid brand value growth, up 11% to US\$57.0 billion. The brand is increasing its focus on CSR initiatives, through funding charities and committing to poverty alleviation. State Grid has also supported China's push to become a greener, more environmentally friendly nation, with a clear target to be the advocate and leader of Ubiquitous Electric Internet of Things.

**Mitsubishi Group** is the fastest-growing Asian brand in the ranking, increasing in brand value by 43% to US\$37.7 billion. Climbing 22 spots in the ranking, the Japanese keiretsu has profited from the successful business operations of its various autonomous entities, which continue to play a pivotal role in Japan's

## **Fastest Growing Brands per Region 2020**











economic development since the beginning of the post-war era. Mitsubishi Group's brand has reaped the benefits of prudent accounting, as the introduction of the new IFRS 15 standard has caused Mitsubishi Corporation's booked revenue to double year on year. In addition, the brand has benefited from Mitsubishi Corporation's plans towards sustainable growth, culminating in the business's intent to acquire Dutch renewable energy company, Eneco.

## **Australasia**

Australia's largest mobile network provider, **Telstra**, has recorded a considerable drop in brand value over the past year, down 24% to US\$8.1 billion, resulting in supermarket chain **Woolworths** claiming the top spot as the most valuable B2C brand in Australasia for the first time since 2015, despite rather modest brand value

growth of 1% to US\$8.1 billion. Woolworths' increasing brand strength (up 4.2 to BSI 81.9) has enabled the brand to overcome a tough market, where retail activity is contracting, and economic growth forecasts are gloomy.

Mining brand **BHP** has remained Australasia's most valuable B2B brand, despite recording a 3% drop in brand value to US\$5.8 billion. BHP's brand value has relied solely on its strong revenue forecasts in the face of a brand strength decline (down 1.8 to BSI 71.0) caused by weakening corporate social responsibility scores. With increasing intolerance of new mining projects, both among the Australian public and internationally, the brand needs to step up its stakeholder engagement. Operating across borders, BHP is also exposed to fluctuating global trade and has suffered as a result of softening demand in one of its key markets, China.

## **Brand Strength Analysis.**



## Ferrari in pole position again

For the second year in a row, Ferrari, the iconic Italian luxury sports car manufacturer, has retained its position as the world's strongest brand with a Brand Strength Index (BSI) score of 94.1 out of 100. Brand Finance determines the relative strength of brands through a balanced scorecard of metrics evaluating marketing investment, stakeholder equity, and business performance. According to these criteria. Ferrari is the strongest of only 12 brands in the Brand Finance Global 500 2020 ranking to have been awarded the highest AAA+ rating.

Alongside revenue forecasts, brand strength is a crucial driver of brand value. As Ferrari's brand strength maintained its rating, its brand value grew, improving 9% to US\$9.1 billion. Ferrari announced five new models in 2019, including the SF90 Stradale and Ferrari Roma, both aimed at new market segments. The company also established a manufacturing agreement with the Giorgio Armani Group to help push Ferrari collections

The embodiment of luxury. Ferrari continues to be admired and desired around the world, and its outstanding brand strength reflects this. It is no wonder that many consumers, who might never own a Ferrari car, want a bag or a watch emblazoned with the Prancing Horse, but it is also crucial that the company management remain at the steering wheel of the brand's future and maintain its exclusive positioning by monitoring the licensing output closely.

**David Haigh** CEO. Brand Finance into a more premium space. For years, Ferrari has utilised merchandise to support brand awareness and diversify revenue streams, and are now taking steps to preserve the exclusivity of the brand. The company plans to reduce current licensing agreements by 50% and eliminate 30% of product categories.

## **Disney bounces back**

After failing to make the top 10 world's strongest brands last year. **Disney** is making a comeback. taking second place with a BSI of 93.9 and AAA+ rating. Disney is no longer just children's films or vacation spots – with the acquisition of 21st Century Fox, the company has secured its place as a leader in the media industry.

Disney has also put an emphasis on delivering directto-consumer experience. With the recent launch of Disney+, intended to take on Netflix and other emerging rivals such as HBO Max, the brand has poised itself for success.

## WeChat's appeal

In third place, WeChat has also claimed the elite AAA+ brand strength rating and a corresponding BSI score of 92.9 of out 100. With over one billion monthly users, the app has positioned itself as essential for everyday communication in China.

WeChat has significantly broadened its proposition since its inception, successfully leveraging its brand to develop an extraordinary level of vertical product integration. With WeChat Pay now being accepted in more than 60 countries and the platform opening to international travellers in China for the first time, the brand has set its sights on global markets.

As WeChat's brand strength has flourished so has its brand value, increasing 7% year on year to US\$54.1 billion. Simultaneously, it has claimed the titles of the highest brand value increase over the past five years, up a colossal 1424% (72% CAGR), and the highest rank increase, jumping 415 places in the Brand Finance Global 500 since 2015.

## **Top 10 Strongest Brands**





2020: **94.1 AAA**+ 2019: **94.8** AAA+



2020: **93.9** AAA+ 2019: **87.2** AAA



2020: **92.9** AAA+ 2019: **90.4 AAA+** 



2020: **91.6** AAA+ 2019: **93.1** AAA+

Deloitte.





2020: **91.4 AAA**+ 2019: **91.2 AAA**+





2020: **90.9** AAA+ 2019: **89.9** AAA+





















P PavPal









2020: **89.8** AAA+ 2019: **89.8** AAA+



2020: **89.7 AAA**+ 2019: **89.3** AAA

## **Sector Reputation Analysis.**

## **Benchmarking against the best**

Every brand owner will want to compare brand equity against immediate competitors and peers. But broader benchmarking against brands across a range of categories provides a more rounded assessment of brand strength.

This perspective is also important as brand categories converge, with new technologies enabling disruption and brands seeking tactical entry into neighbouring categories, like a trusted supermarket offering financial services.

Brand reputation is relatively straightforward to compare across sectors. This year's global sector rankings from our B2C research are similar to the previous wave, but there is some movement with potential implications for future brand strategy.

## **Reputation dips slightly overall**

On a like-for-like basis, reputation scores are lower this year, but only by a very small margin as the average brand score fell from 6.6 to 6.4 out of 10. Categories where a poor reputation is the default position, such as utilities, telecoms, and banks, have failed to convince customers that they are consumer champions – and the global average score reflects overall feelings towards brands: acceptance and appreciation, but rarely love and devotion.

## **Autos lead the way**

Car brands continue to enjoy strong reputations. The sector also ranks first on other indicators, such as recommendation and word-of-mouth sentiment – people like talking about cars and top brands such as **Audi** (reputation score 7.5/10) and **BMW** (7.7) remain sought after. At the top of the car brand pinnacle is where you can see true brand desire, and meanwhile there are few instances of brands with a really poor reputation – most cars nowadays are well-designed and equipped.

Importantly, the category enjoys a good reputation for being innovative – allowing century-old brands to be well-positioned to withstand the enormous disruption in mobility expected in the coming decade.

## **Sectors Ranked by Reputation**



1 Auto

**6.9**/10



2 Tech

6.8/10



**3** Apparel

6.6/10



4

Restaurants 6.6



**5** Airlines

**6.6**/10



6 Retail

**6.5**/10



7 Insurance

6.4/10



8 Utilities

6.3/10



9 Banks

**6.1**<sub>/1</sub>



10 Telecoms

6.0/10

## **Top Sectors per Metric**

## Metric Top Sector Reputation Quality

Recommendation (NPS)



Loyalty



Innovation



Website/App



Value for money



OVERALL STAKEHOLDER EQUITY



## **Tech halo shining less brightly**

Consumers continue to hold the tech sector in high regard, even though reputation scores have fallen slightly. In part, any decline may be because issues in the public spotlight are finally impacting the reputation of some industry giants. Reputation scores for **Facebook** (6.3) and **Uber** (5.7) are all lower by 0.5 points, and **Huawei** (6.2) is under the global spotlight.

Nevertheless, brands such as **YouTube** (7.8), **Google** (7.7), and **Netflix** (7.4) continue to enjoy strong reputations and buzz – most brands would love to be in their position.

## **Retail & Restaurants**

Supermarkets and casual dining brands have moderately positive reputations overall, but these two are category leaders in terms of delivering value for money. Consumers are well aware that brands in these categories are out to make a profit – but unlike for instance banks, the consumer verdict is that brands such as **McDonalds** (39% 'great value') and **Tim Hortons** (38%) charge a fair price, though **Starbucks** (15%) is a notable exception.

## Banks still in the red

Banking brands continue to struggle to earn the respect of consumers and are seen as offering poor value for money. However, ratings have generally stabilised – the key challenge is to show growth.

The broader set of scores in our research shows glimmers of opportunity. Banks fare reasonably well on customer service, caring about the community, and for website/app quality. For national and regional banks especially, a community-centred positioning in an age where in many places globalisation is being rejected, may be worth considering.

| -<br>2020<br>Rank | 2019<br>Rank |          | st valuable glob           | Country                | Sector              | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Rating |
|-------------------|--------------|----------|----------------------------|------------------------|---------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 1                 | 1            | +        | Amazon                     | United States          | Retail              | \$220,791              | +17.5%                   | \$187,905              | AAA                     | AAA-                    |
| 2                 | 3            | 1        | Google                     | United States          | Tech                | \$159,722              | +11.9%                   | \$142,755              | AAA                     | AAA                     |
| 3                 | 2            | +        | Apple                      | United States          | Tech                | \$140,524              | -8.5%                    | \$153,634              | AAA                     | AAA                     |
| 4                 | 4            | +        | Microsoft                  | United States          | Tech                | \$117,072              | -2.1%                    | \$119,595              | AAA                     | AAA                     |
| 5                 | 5            | +        | Samsung Group              | South Korea            | Tech                | \$94,494               | +3.5%                    | \$91,282               | AAA-                    | AAA-                    |
| 6                 | 8            | 1        | ICBC                       | China                  | Banking             | \$80,791               | +1.2%                    | \$79,823               | AAA                     | AAA+                    |
| 7                 | 7            | +        | Facebook                   | United States          | Media               | \$79,804               | -4.1%                    | \$83,202               | AA+                     | AAA-                    |
| 8                 | 11           | 1        | Walmart                    | United States          | Retail              | \$77,520               | +14.2%                   | \$67,867               | AA+                     | AA+                     |
| 9                 | 14           | 1        | Ping An                    | China                  | Insurance           | \$69,041               | +19.8%                   | \$57,626               | AAA-                    | AAA-                    |
| 10                | 12           | 1        | Huawei                     | China                  | Tech                | \$65,084               | +4.5%                    | \$62,278               | AAA-                    | AAA-                    |
| 11                | 13           | 1        | Mercedes-Benz              | Germany                | Automobiles         | \$65,041               | +7.8%                    | \$60,355               | AAA-                    | AAA-                    |
| 12                | 9            | +        | Verizon                    | United States          | Telecoms            | \$63,692               | -10.5%                   | \$71,154               | AAA-                    | AAA                     |
| 13                | 10           | +        | China Construction Bank    | China                  | Banking             | \$62,602               | -10.2%                   | \$69,742               | AAA-                    | AAA                     |
| 14                | 6            | +        | AT&T                       | United States          | Telecoms            | \$59,103               | -32.1%                   | \$87,005               | AA+                     | AA+                     |
| 15                | 17           | <b>+</b> | Toyota                     | Japan                  | Automobiles         | \$58,076               | +11.1%                   | \$52,291               | AAA                     | AAA                     |
| 16                | 18           | 1        | State Grid                 | China                  | Utilities           | \$56,965               | +11.1%                   | \$51,292               | AAA-                    | AA+                     |
| 17                | 25           | <u>.</u> | Disney                     | United States          | Media               | \$56,123               | +22.7%                   | \$45,750               | AAA+                    | AAA                     |
| 18                | 16           | į.       | Agricultural Bank Of China | China                  | Banking             | \$54,658               | -0.7%                    | \$55,040               | AAA-                    | AAA                     |
| 19                | 20           | <b>+</b> | WeChat                     | China                  | Media               | \$54,146               | +6.8%                    | \$50,707               | AAA+                    | AAA+                    |
| 20                | 19           | į.       | Bank of China              | China                  | Banking             | \$50,630               | -0.7%                    | \$50,707               | AAA-                    | AAA                     |
| 21                | 22           | <b>†</b> | The Home Depot             | United States          | Retail              | \$50,508               | +7.3%                    | \$47,056               | AAA-                    | AAA-                    |
| 22                | 15           | +        | China Mobile               | China                  | Telecoms            | \$49,023               | -11.9%                   | \$55,670               | AAA                     | AAA                     |
| 23                | 26           | <b>†</b> | Shell                      | Netherlands            | Oil & Gas           | \$47,529               | +12.4%                   | \$42,295               | AAA                     | AAA-                    |
| 24                | -            | New      | Saudi Aramco               | Saudi Arabia           | Oil & Gas           | \$46,768               | T 12.470                 | Ψ <del>1</del> 2,230   | AA                      | AAA-                    |
| 25                | 27           | 11011    | Volkswagen                 | Germany                | Automobiles         | \$44,897               | +7.6%                    | \$41,739               | AA+                     | AA+                     |
| 26                | 32           | <b>+</b> | YouTube                    | United States          | Media               | \$44,476               | +17.5%                   | \$37,847               | AAA                     | AAA                     |
| 27                | 21           | •        | Tencent QQ                 | China                  | Media               | \$44,091               | -11.3%                   | \$49,701               | AAA+                    | AAA                     |
| 28                | 31           | <b>+</b> | Starbucks                  | United States          | Restaurants         | \$41,043               | +4.5%                    | \$39,268               | AAA-                    | AAA                     |
| 29                | 30           | <u>.</u> | Wells Fargo                | United States          | Banking             | \$40,881               | +2.3%                    | \$39,200               | AAA-                    | AA+                     |
| 30                | 29           | •        | BMW                        |                        | · ·                 |                        |                          |                        |                         | AAA                     |
|                   |              |          |                            | Germany                | Automobiles         | \$40,483               | -0.0%                    | \$40,501               | AAA-                    |                         |
| 31                | 24           | +        | Deutsche Telekom           | Germany                | Telecoms            | \$39,956               | -13.6%                   | \$46,259               | AA+                     | AAA-                    |
| 32                | 45           | 1        | Moutai                     | China                  | Spirits             | \$39,332<br>\$38,028   | +29.1%                   | \$30,470               | AAA                     | AAA-                    |
| 33                | 33           | <b>+</b> | PetroChina<br>Coop Colo    | China<br>United Ctates | Oil & Gas           |                        | +3.3%                    | \$36,799               | AAA-                    | AAA-                    |
| 34                | 38<br>57     | 1        | Coca-Cola                  | United States          | Soft Drinks         | \$37,935               | +4.8%                    | \$36,188               | AAA+                    | AAA+                    |
| 35                |              | 1        | Mitsubishi Group           | Japan                  | Automobiles         | \$37,652               | +42.8%                   | \$26,376               | A+                      | A+                      |
| 36                | 43           | 1        | McDonald's                 | United States          | Restaurants         | \$37,449               | +18.9%                   | \$31,487               | AAA                     | AAA+                    |
| 37                | 23           | +        | Taobao                     | China                  | Retail              | \$36,986               | -20.7%                   | \$46,628               | AAA-                    | AAA-                    |
| 38                | 28           | +        | NTT Group                  | Japan                  | Telecoms            | \$36,351               | -12.8%                   | \$41,670               | AA                      | AA+                     |
| 39                | 34           | +        | Bank of America            | United States          | Banking             | \$35,361               | -3.6%                    | \$36,687               | AA+                     | AA+                     |
| 40                | 41           | 1        | Nike                       | United States          | Apparel             | \$34,792               | +7.3%                    | \$32,421               | AAA                     | AAA                     |
| 41                | 47           | 1        | Porsche                    | Germany                | Automobiles         | \$33,911               | +15.6%                   | \$29,347               | AAA-                    | AAA                     |
| 42                | 49           | 1        | Sinopec                    | China                  | Oil & Gas           | \$33,437               | +14.7%                   | \$29,147               | AAA-                    | AAA-                    |
| 43                | 40           | +        | IBM                        | United States          | Tech                | \$33,358               | +1.5%                    | \$32,854               | AAA-                    | AAA-                    |
| 44                | 36           | +        | CITI                       | United States          | Banking             | \$33,131               | -9.0%                    | \$36,407               | AA+                     | AA+                     |
| 45                | 60           | 1        | Honda                      | Japan                  | Automobiles         | \$33,102               | +28.6%                   | \$25,744               | AAA-                    | AA+                     |
| 46                | 39           | +        | Marlboro                   | United States          | Tobacco             | \$32,671               | -2.7%                    | \$33,569               | AA+                     | AA+                     |
| 47                | 46           | +        | Deloitte                   | United States          | Commercial Services | \$32,471               | +9.6%                    | \$29,633               | AAA+                    | AAA+                    |
| 48                | 37           | +        | Chase                      | United States          | Banking             | \$31,250               | -13.8%                   | \$36,265               | AA+                     | AAA-                    |
| 49                | 35           | +        | Tmall                      | China                  | Retail              | \$30,652               | -15.9%                   | \$36,430               | AAA-                    | AAA-                    |
| 50                | 48           | +        | UPS                        | United States          | Logistics           | \$29,482               | +0.6%                    | \$29,300               | AAA-                    | AAA-                    |

| 2020<br>Rank | 2019<br>Rank |          | st valuable glol     | Country                | Sector                     | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Rating |
|--------------|--------------|----------|----------------------|------------------------|----------------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 51           | 53           | 1        | American Express     | United States          | Commercial Services        | \$29,160               | +6.2%                    | \$27,462               | AAA-                    | AAA-                    |
| 52           | 54           | 1        | Xfinity              | United States          | Telecoms                   | \$28,828               | +6.4%                    | \$27,098               | AA                      | AA                      |
| 53           | 44           | +        | UnitedHealthcare     | United States          | Healthcare                 | \$28,324               | -7.4%                    | \$30,577               | AA                      | AA                      |
| 54           | 55           | 1        | Sumitomo Group       | Japan                  | Mining, Iron & Steel       | \$27,903               | +4.5%                    | \$26,694               | A+                      | A+                      |
| 55           | 50           | +        | Intel                | United States          | Tech                       | \$27,507               | -5.5%                    | \$29,113               | AAA                     | AAA+                    |
| 56           | 52           | +        | VISA                 | United States          | Commercial Services        | \$26,856               | -3.0%                    | \$27,680               | AAA                     | AAA                     |
| 57           | 103          | 1        | Instagram            | United States          | Media                      | \$26,437               | +58.0%                   | \$16,738               | AAA                     | AAA                     |
| 58           | 56           | +        | China Life           | China                  | Insurance                  | \$25,466               | -4.4%                    | \$26,637               | AAA-                    | AAA                     |
| 59           | 58           | +        | Accenture            | United States          | IT Services                | \$25,294               | -3.8%                    | \$26,292               | AAA-                    | AAA                     |
| 60           | 68           | <u>+</u> | Allianz              | Germany                | Insurance                  | \$24,838               | +7.5%                    | \$23,105               | AAA-                    | AA+                     |
| 61           | 61           | <b>+</b> | CSCEC                | China                  | Engineering & Construction | \$24,820               | -3.3%                    | \$25,673               | AA-                     | AA-                     |
| 62           | 64           | 1        | PWC                  | United States          | Commercial Services        | \$24,808               | -0.3%                    | \$24,893               | AAA+                    | AAA+                    |
| 63           | 66           | <u>.</u> | Lowe's               | United States          | Retail                     | \$24,757               | +3.4%                    | \$23,938               | AA+                     | AAA-                    |
| 64           | 80           |          | Mitsui               |                        | Mining, Iron & Steel       | \$24,737               | +15.8%                   | \$23,936               | AA+                     | A+                      |
| 65           | 51           | †<br>+   | General Electric     | Japan<br>United States | <u>.</u>                   |                        |                          |                        | AAA-                    | AAA-                    |
|              |              |          |                      |                        | Engineering & Construction | \$24,205               | -14.4%                   | \$28,263               |                         |                         |
| 66           | 67           | 1        | EY                   | United Kingdom         | Commercial Services        | \$23,705               | +2.1%                    | \$23,222               | AAA                     | AAA+                    |
| 67           | 62           | +        | Oracle               | United States          | Tech                       | \$23,590               | -6.7%                    | \$25,277               | AA                      | AA                      |
| 68           | 74           | 1        | Cisco                | United States          | Tech                       | \$23,322               | +7.1%                    | \$21,776               | AA+                     | AA+                     |
| 69           | 71           | 1        | BP                   | United Kingdom         | Oil & Gas                  | \$23,267               | +2.6%                    | \$22,675               | AA                      | AA-                     |
| 70           | 78           | 1        | CVS                  | United States          | Retail                     | \$23,182               | +9.1%                    | \$21,254               | AA                      | AA+                     |
| 71           | 63           | +        | Total                | France                 | Oil & Gas                  | \$23,157               | -8.1%                    | \$25,189               | AA+                     | AA+                     |
| 72           | 65           | +        | FedEx                | United States          | Logistics                  | \$22,990               | -5.1%                    | \$24,232               | AA+                     | AA+                     |
| 73           | 79           | 1        | Netflix              | United States          | Media                      | \$22,945               | +8.4%                    | \$21,162               | AAA-                    | AAA-                    |
| 74           | 73           | •        | China Merchants Bank | China                  | Banking                    | \$22,884               | +1.8%                    | \$22,480               | AA+                     | AAA-                    |
| 75           | 86           | 1        | JP Morgan            | United States          | Banking                    | \$22,826               | +15.3%                   | \$19,797               | AAA-                    | AA                      |
| 76           | 42           | +        | Boeing               | United States          | Aerospace & Defence        | \$22,749               | -29.0%                   | \$32,022               | AAA-                    | AAA+                    |
| 77           | 101          | 1        | Costco               | United States          | Retail                     | \$22,604               | +32.1%                   | \$17,115               | AA                      | AA                      |
| 78           | 59           | •        | SK Group             | South Korea            | Telecoms                   | \$21,517               | -17.5%                   | \$26,096               | AA-                     | AA-                     |
| 79           | 107          | 1        | Wuliangye            | China                  | Spirits                    | \$20,872               | +30.1%                   | \$16,038               | AAA-                    | AAA-                    |
| 80           | 84           | 1        | Evergrande           | China                  | Real Estate                | \$20,552               | +0.5%                    | \$20,444               | AA                      | AA+                     |
| 81           | 87           | 1        | Nestle               | Switzerland            | Food                       | \$20,309               | +3.4%                    | \$19,644               | AAA-                    | AAA-                    |
| 82           | 82           | +        | Hyundai Group        | South Korea            | Automobiles                | \$20,148               | -2.8%                    | \$20,721               | A+                      | AA-                     |
| 83           | 83           | <b>+</b> | China Telecom        | China                  | Telecoms                   | \$20,059               | -2.8%                    | \$20,636               | AAA-                    | AAA-                    |
| 84           | 75           | +        | Siemens              | Germany                | Engineering & Construction |                        | -7.2%                    | \$21,607               | AAA                     | AAA-                    |
| 85           | 89           | <b>†</b> | TATA Group           | India                  | Engineering & Construction |                        | +2.3%                    | \$19,559               | AA+                     | AA+                     |
| 86           | 97           | 1        | Mastercard           | United States          | Commercial Services        | \$19,838               | +8.4%                    | \$18,293               | AAA-                    | AAA-                    |
| 87           | 69           | +        | Bosch                | Germany                | Engineering & Construction | \$19,596               | -14.6%                   | \$22,941               | AA+                     | AAA-                    |
| 88           | 76           | +        | IKEA                 | Sweden                 | Retail                     | \$19,499               | -9.4%                    | \$21,531               | AAA-                    | AAA-                    |
| 89           | 85           | +        | HSBC                 | United Kingdom         | Banking                    | \$19,463               | -3.6%                    | \$20,189               | AA-                     | AA-                     |
| 90           | 115          | <b>†</b> | Spectrum             | United States          | Telecoms                   | \$19,266               | +25.0%                   | \$15,413               | AA                      | AA-                     |
| 91           | 77           | +        | Vodafone             | United Kingdom         | Telecoms                   | \$19,121               | -10.3%                   | \$21,322               | AA+                     | AA+                     |
| 92           | 94           | <b>†</b> | Pepsi                | United States          | Soft Drinks                | \$18,922               | +2.2%                    | \$18,520               | AAA                     | AAA                     |
| 93           | 119          | <u>+</u> | Alibaba              | China                  | Retail                     | \$18,819               | +28.8%                   | \$14,607               | AA+                     | AA+                     |
| 94           | 92           | +        | Ford                 | United States          | Automobiles                | \$18,515               | -1.4%                    | \$14,007               | AA+                     | AA+                     |
|              |              |          |                      |                        |                            |                        |                          |                        |                         |                         |
| 95           | 114          | 1        | AlA                  | China (Hong Kong)      | Insurance                  | \$18,191               | +17.3%                   | \$15,503               | AAA-                    | AAA-                    |
| 96           | 81           | +        | Orange               | France                 | Telecoms                   | \$18,131               | -13.7%                   | \$21,005               | AA+                     | AA+                     |
| 97           | 93           | +        | Nissan               | Japan                  | Automobiles                | \$17,916               | -4.5%                    | \$18,753               | AA+                     | AA                      |
| 98           | 102          | 1        | Chevron              | United States          | Oil & Gas                  | \$17,855               | +4.7%                    | \$17,054               | AA                      | AA                      |
| 99           | 118          | 1        | Gucci                | Italy                  | Apparel                    | \$17,630               | +20.2%                   | \$14,662               | AAA+                    | AAA                     |
| 100          | 70           | +        | Dell Technologies    | United States          | Tech                       | \$17,630               | -22.9%                   | \$22,860               | AA                      | AA-                     |

| Top 500 most valuable global brands 101-150 |              |          |                        |               |                            |                        |                          |                        |                         |                         |  |
|---|--------------|----------|------------------------|---------------|----------------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|--|
| 2020<br>Rank                                | 2019<br>Rank |          | Brand                  | Country       | Sector                     | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Rating |  |
| 101   | 99           | +        | Santander              | Spain         | Banking                    |                        | <u> </u>                 |                        |                         | <u> </u>                |  |
| 102   | 95           | <b>+</b> | LG Group               | South Korea   | Tech                       | _                      | _                        |                        | _                       | <u> </u>                |  |
| 103   | 105          | 1        | Country Garden         | China         | Real Estate                | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 104   | 129          | <u>+</u> | KFC                    | United States | Restaurants                | <u> </u>               | Δ                        | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 105   | 88           | +        | Audi                   | Germany       | Automobiles                |                        |                          |                        |                         |                         |  |
| 106   | 123          | 1        | Volvo                  | Sweden        | Automobiles                | ₽                      | <u></u>                  | ₽                      | <u></u>                 | <u></u>                 |  |
| 107   | 128          | 1        | Anthem                 | United States | Healthcare                 |                        |                          |                        |                         |                         |  |
| 108   | 113          | 1        | SAP                    | Germany       | Tech                       |                        |                          |                        |                         |                         |  |
| 109   | 104          | +        | Adidas                 | Germany       | Apparel                    |                        |                          |                        |                         |                         |  |
| 110   | 127          | 1        | Louis Vuitton          | France        | Apparel                    |                        |                          |                        |                         |                         |  |
| 111   | 112          | 1        | Axa                    | France        | Insurance                  |                        |                          |                        |                         |                         |  |
| 112   | 91           | +        | SoftBank               | Japan         | Telecoms                   | ₽                      |                          | ₽                      |                         |                         |  |
| 113   | 124          | 1        | TD                     | Canada        | Banking                    |                        |                          |                        |                         |                         |  |
| 114   | 106          | +        | Target                 | United States | Retail                     |                        |                          |                        |                         |                         |  |
| 115   | 135          | 1        | PayPal                 | United States | Commercial Services        |                        |                          |                        |                         |                         |  |
| 116   | 98           | •        | au                     | Japan         | Telecoms                   |                        |                          |                        |                         |                         |  |
| 117   | 100          | +        | RBC                    | Canada        | Banking                    |                        |                          |                        |                         |                         |  |
| 118   | 132          | 1        | ExxonMobil             | United States | Oil & Gas                  |                        |                          |                        |                         |                         |  |
| 119   | 72           | •        | Uber                   | United States | Logistics                  |                        |                          |                        |                         |                         |  |
| 120   | 130          | 1        | Petronas               | Malaysia      | Oil & Gas                  |                        |                          |                        |                         |                         |  |
| 121   | 120          | +        | Bank of Communications | China         | Banking                    |                        |                          |                        |                         |                         |  |
| 122   | 122          | <b>←</b> | NBC                    | United States | Media                      |                        |                          |                        |                         |                         |  |
| 123   | 126          | 1        | Cartier                | France        | Apparel                    |                        |                          |                        |                         |                         |  |
| 124   | 109          | +        | Walgreens              | United States | Retail                     |                        |                          |                        |                         |                         |  |
| 125   | 137          | 1        | KPMG                   | United States | Commercial Services        |                        |                          |                        |                         |                         |  |
| 126   | 111          | •        | Universal              | United States | Media                      |                        |                          |                        |                         |                         |  |
| 127   | 121          | +        | Capital One            | United States | Banking                    |                        |                          |                        |                         |                         |  |
| 128   | 96           | •        | Zara                   | Spain         | Apparel                    |                        |                          |                        |                         |                         |  |
| 129   | 125          | +        | Hitachi                | Japan         | Engineering & Construction | 1 🔒                    |                          |                        |                         |                         |  |
| 130   | 176          | 1        | Aldi                   | Germany       | Retail                     |                        |                          |                        |                         |                         |  |
| 131   | 136          | 1        | Airbus                 | France        | Aerospace & Defence        |                        |                          |                        |                         |                         |  |
| 132   | 169          | 1        | CPIC                   | China         | Insurance                  |                        |                          |                        |                         |                         |  |
| 133   | 131          | +        | Chevrolet              | United States | Automobiles                |                        |                          |                        |                         |                         |  |
| 134   | 133          | •        | SPDB                   | China         | Banking                    |                        |                          |                        |                         |                         |  |
| 135   | 110          | +        | H&M                    | Sweden        | Apparel                    |                        |                          |                        |                         |                         |  |
| 136   | 152          | 1        | Chanel                 | France        | Apparel                    |                        |                          |                        |                         |                         |  |
| 137   | 162          | 1        | Postal Savings Bank    | China         | Banking                    |                        |                          |                        |                         |                         |  |
| 138   | 117          | +        | BNP Paribas            | France        | Banking                    |                        | ₽                        |                        |                         | ₽                       |  |
| 139   | 141          | 1        | Sberbank               | Russia        | Banking                    |                        |                          |                        |                         |                         |  |
| 140   | 138          | +        | China CITIC Bank       | China         | Banking                    | ₽                      | ₽                        |                        |                         | ₽                       |  |
| 141   | 144          | 1        | NetEase                | China         | Media                      |                        |                          |                        |                         |                         |  |
| 142   | 154          | 1        | JD.com                 | China         | Retail                     | ₽                      | ₽                        |                        | ₽                       | ₽                       |  |
| 143   | 148          | 1        | Uniqlo                 | Japan         | Apparel                    |                        |                          |                        |                         |                         |  |
| 144   | 143          | +        | Sony                   | Japan         | Tech                       | ₽                      | <u></u>                  | <u></u>                | ₽                       | ₽                       |  |
| 145   | 163          | 1        | Lockheed Martin        | United States | Aerospace & Defence        |                        |                          |                        |                         |                         |  |
| 146   | 181          | 1        | Humana                 | United States | Healthcare                 |                        |                          | <u></u>                |                         | <u></u>                 |  |
| 147   | 264          | 1        | Tesla                  | United States | Automobiles                |                        |                          |                        |                         |                         |  |
| 148   | 207          | 1        | Lidl                   | Germany       | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 149   | 140          | +        | Midea                  | China         | Tech                       |                        |                          |                        |                         |                         |  |
| 150   | 164          | 1        | Vanke                  | China         | Real Estate                |                        |                          |                        |                         |                         |  |

| 2020       | 2019       |          |                             |                |                            | 2020<br>Brand | Brand<br>Value | 2019<br>Brand | 2020<br>Brand | 2019<br>Brand |
|------------|------------|----------|-----------------------------|----------------|----------------------------|---------------|----------------|---------------|---------------|---------------|
| Rank       | Rank       |          | Brand                       | Country        | Sector                     | Value         | Change         | Value         | Rating        | Rating        |
| 151        | 116        | +        | CRCC                        | China          | Engineering & Construction |               |                |               |               | í             |
| 152        | 153        | 1        | JR                          | Japan          | Logistics                  | ₽             | ₽              | ₽             | ₽             | - 1           |
| 153        | 139        | +        | Optum                       | United States  | Healthcare                 |               |                |               | ₽             | 1             |
| 154        | 165        | 1        | Hermes                      | France         | Apparel                    | ₽             | ₽              | ₽             | ₽             | - 1           |
| 155        | 145        | +        | EDF                         | France         | Utilities                  |               |                |               |               | 1             |
| 156        | 180        | 1        | Enel                        | Italy          | Utilities                  | ₽             | ₽              | ₽             | ₽             | - 1           |
| 157        | 178        | 1        | L'Oréal                     | France         | Cosmetics & Personal Care  |               |                |               |               | ı             |
| 158        | 161        | 1        | CBS                         | United States  | Media                      | ₽             | <u></u>        | ₽             | ₽             | - 1           |
| 159        | 146        | +        | Panasonic                   | Japan          | Tech                       |               |                |               |               | 1             |
| 160        | 167        | 1        | Greenland                   | China          | Real Estate                | ₽             | ₽              | ₽             | ₽             | í             |
| 161        | 208        | 1        | ADNOC                       | UAE            | Oil & Gas                  |               |                |               | ₽             | í             |
| 162        | 175        | 1        | Goldman Sachs               | United States  | Banking                    | ₽             |                | ₽             | ₽             | í             |
| 163        | 155        | +        | ING                         | Netherlands    | Banking                    |               |                |               | ₽             | í             |
| 164        | 150        | +        | CRECG                       | China          | Engineering & Construction |               |                |               |               | 1             |
| 165        | 134        | +        | Warner Bros                 | United States  | Media                      |               |                |               |               | 1             |
| 166        | 179        | 1        | Engie                       | France         | Utilities                  |               |                |               |               | i             |
| 167        | 157        | •        | Tesco                       | United Kingdom | Retail                     |               |                |               |               | i             |
| 68         | 199        | 1        | PICC                        | China          | Insurance                  |               |                |               |               |               |
| 169        | 159        | +        | Renault                     | France         | Automobiles                |               |                |               |               |               |
| 70         | 195        | 1        | Sephora                     | France         | Retail                     |               |                |               | ₽             | i             |
| 171        | 142        | 1        | Johnson & Johnson           | United States  | Pharma                     |               |                |               |               | i             |
| 72         | 244        | 1        | Hilton Hotels & Resorts     | United States  | Hotels                     |               |                |               |               |               |
| 173        | 151        | +        | Barclays                    | United Kingdom | Banking                    |               |                |               |               |               |
| 74         | 228        | 1        | Airbnb                      | United States  | Leisure & Tourism          | ₽             |                | ₽             | ₽             |               |
| 175        | 149        | +        | Industrial Bank             | China          | Banking                    |               |                |               |               |               |
| 176        | 209        | +        | GEICO                       | United States  | Insurance                  | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 177        | 239        | 1        | Salesforce                  | United States  | Tech                       |               | <u> </u>       | <u> </u>      |               |               |
| 178        | 147        | +        | Booking.com                 | United States  | Leisure & Tourism          | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 179        | 263        | 1        | Marubeni                    | Japan          | Mining, Iron & Steel       |               |                |               |               |               |
| 180        | 158        | +        | Scotiabank                  | Canada         | Banking                    | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 181        | 160        |          | DHL                         | Germany        | Logistics                  | _             | <u> </u>       | <u> </u>      | ₽             |               |
| 182        | 188        | <u> </u> | Nokia                       | Finland        | Tech                       | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 183        | 183        | <b>+</b> | Sam's Club                  | United States  | Retail                     | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 184        | 257        | 1        | China Everbright Bank       | China          | Banking                    | _<br>_        | <u> </u>       | _<br><u>_</u> | _             |               |
| 185        | 194        | 1        | China Minsheng Bank         | China          | Banking                    | <u> </u>      | <b>-</b>       | <b>-</b>      | <b>-</b>      |               |
| 186        | 171        | 1        | Movistar                    | Spain          | Telecoms                   |               | <u> </u>       |               | <u> </u>      |               |
| 187        | 250        | 1        | Gree                        | China          | Tech                       | <b>-</b>      | <u> </u>       | <u> </u>      |               |               |
| 188        | 198        | †        | Equinor                     | Norway         | Oil & Gas                  |               |                |               |               |               |
| 189        | 279        | T        | T.J. Maxx                   | United States  | Retail                     | <u> </u>      | <u> </u>       |               | <u> </u>      |               |
| 90         | 184        | +        | BMO                         | Canada         | Banking                    |               |                |               |               |               |
| 190        | 191        | <b>+</b> | Medtronic                   | United States  | Healthcare                 | ₽             | <u> </u>       |               | <u> </u>      |               |
| 91         | 168        | 1        | BBVA                        |                |                            | 0             | -              | <b>■</b>      | ₽             |               |
| 92         | 156        | +        | MUFG                        | Spain          | Banking<br>Banking         | ₽             | <b>■</b>       |               | ₽             |               |
| 193        |            | +        |                             | Japan          | -                          | <b>□</b>      |                |               |               |               |
|            | 172        |          | Canon                       | Japan          | Tech                       |               | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 195        | 214        | 1        | Adobe                       | United States  | Tech                       | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      | ı             |
| 196        | 182        | +        | China Unicom                | China          | Telecoms                   | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 197        | 170        | +        | Eni                         | Italy          | Oil & Gas                  | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 198        | 177        | +        | Sky                         | United Kingdom | Telecoms                   | <u> </u>      | <u> </u>       | <u> </u>      | <u> </u>      |               |
| 199<br>200 | 233<br>190 | †<br>+   | Longfor Properties<br>Lexus | China<br>Japan | Real Estate Automobiles    | <b>≙</b>      | <b>≙</b>       | <b>≙</b>      | <b>≙</b>      |               |
|            |            | *        | _0/10/0                     | Japan          | 7 (010111001100            | -             | _              | -             | _             |               |

| Top 500 most valuable global brands 201-250 |              |          |                      |                        |                            |                        |                          |                        |                         |                         |  |
|---|--------------|----------|----------------------|------------------------|----------------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|--|
| 2020<br>Rank                                | 2019<br>Rank |          | Brand                | Country                | Sector                     | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Rating |  |
| 201   | 185          | +        | Delta                | United States          | Airlines                   | o dido                 |                          | ∓uiuo<br><u>∩</u>      | - Lucing                | - Lauring               |  |
| 201   | 173          | +        | UBS                  | Switzerland            |                            | ₽                      | <b>■</b>                 | <b>■</b>               | <b>□</b>                | <b>■</b>                |  |
| 202   | 187          | +        | HP                   | United States          | Banking                    | <u> </u>               | <b>-</b>                 | <b>-</b>               | 0                       | <u> </u>                |  |
|   |              |          |                      |                        | Tech                       |                        | <u> </u>                 | <b>-</b>               | <u> </u>                |                         |  |
| 204   | 230<br>245   | 1        | Poly Real Estate     | China<br>United States | Real Estate                |                        | <b>■</b>                 | <b>■</b>               | <b>□</b>                | <u> </u>                |  |
| 206   | 220          | 1        | Allstate             |                        | Insurance<br>Automobiles   | <b>≙</b>               | <u> </u>                 | <b>■</b>               | 0                       | <b>≙</b>                |  |
| 207   | 90           | †<br>+   | Ferrari<br>Baidu     | Italy<br>China         | Tech                       |                        | <b>■</b>                 | <b>■</b>               | 0                       | <b>■</b>                |  |
| 208   | 203          | +        | Morgan Stanley       | United States          | Banking                    |                        | <u> </u>                 | <u> </u>               |                         | <u> </u>                |  |
| 209   | 192          | +        | American Airlines    | United States          | Airlines                   |                        | Δ                        | Δ                      | 0                       | Δ                       |  |
| 210   | 210          | +        | 3M                   | United States          | Tech                       |                        |                          |                        |                         | <u> </u>                |  |
| 211   | 193          | 1        | Carrefour            |                        | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 212   | 326          | <b>*</b> | HCA                  | France United States   | Healthcare                 |                        |                          |                        | <u> </u>                | <u> </u>                |  |
| 213   | 197          | •        | Japan Post Holdings  |                        | Logistics                  | <u> </u>               | Δ                        | Δ                      | <u> </u>                | <u> </u>                |  |
| 214   | 196          | Ť        | Union Pacific        | Japan<br>United States | Logistics                  | <u> </u>               |                          |                        | <u> </u>                | <u> </u>                |  |
| 215   | 186          | +        |                      |                        |                            | <u> </u>               | <u> </u>                 | <u> </u>               | 0                       | <u> </u>                |  |
| 216   | 256          |          | 7-Eleven<br>Yili     | Japan                  | Retail<br>Food             | <u> </u>               | <b>■</b>                 | <b>■</b>               | Δ                       | <u> </u>                |  |
| 217   | 253          | 1        |                      | China                  |                            |                        | <b>■</b>                 | <b>■</b>               | 0                       | <b>■</b>                |  |
|   | 200          | 1        | Subaru               | Japan                  | Automobiles                | <u> </u>               | <b>■</b>                 | <b>■</b>               | Δ                       | <u> </u>                |  |
| 218   |              | +        | TSMC                 | China (Taiwan)         | Tech                       |                        |                          |                        |                         |                         |  |
| 219   | 213          | +        | Cognizant            | United States          | IT Services                | <b>≙</b>               | <b>≙</b>                 | <u> </u>               | <b>≙</b>                | <u> </u>                |  |
| 220   | 221          | 1        | Yahoo! Group         | Japan                  | Tech                       |                        |                          | <u> </u>               |                         | <u> </u>                |  |
| 221   | 189          | +        | U.S. Bank            | United States          | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 222   | 316          | 1        | China Resources Land | China (Hong Kong)      | Real Estate                | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 223   | 238          | 1        | Gillette             | United States          | Cosmetics & Personal Care  |                        | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 224   | 204          | +        | DBS                  | Singapore              | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 225   | 224          | +        | Etisalat             | UAE                    | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 226   | 108          | +        | Fox                  | United States          | Media                      | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 227   | 274          | 1        | Tyson                | United States          | Food                       | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 228   | 166          | +        | Aetna                | United States          | Healthcare                 | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 229   | 262          | 1        | Progressive          | United States          | Insurance                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 230   | 322          | 1        | John Deere           | United States          | Engineering & Construction |                        | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 231   | 229          | +        | Zurich               | Switzerland            | Insurance                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 232   | 217          | +        | United Airlines      | United States          | Airlines                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 233   | 219          | +        | ESPN                 | United States          | Media                      | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 234   | 206          | +        | eBay                 | United States          | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 235   | 242          | 1        | Woolworths           | Australia              | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 236   | 282          | 1        | Generali Group       | Italy                  | Insurance                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 237   | 333          | 1        | 20th Century Fox     | United States          | Media                      | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 238   | 276          | 1        | LIC                  | India                  | Insurance                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 239   | 231          | +        | Corona               | Mexico                 | Beers                      | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 240   | 174          | +        | Telstra              | Australia              | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 241   | 234          | +        | Purina               | United States          | Food                       | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 242   | 283          | 1        | STC                  | Saudi Arabia           | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 243   | 251          | 1        | Subway               | United States          | Restaurants                | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 244   | 324          | 1        | Reliance             | India                  | Oil & Gas                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 245   | 252          | 1        | VINCI                | France                 | Engineering & Construction |                        | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 246   | 247          | 1        | CIBC                 | Canada                 | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 247   | 226          | +        | BASF                 | Germany                | Chemicals                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 248   | 243          | +        | Rolex                | Switzerland            | Apparel                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 249   | 334          | 1        | LinkedIn             | United States          | Media                      | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 250   | 237          | +        | Danone               | France                 | Food                       |                        |                          |                        |                         |                         |  |

| ank        | 2019<br>Rank |          | Brand                 | Country        | Sector                     | Brand<br>Value | Value<br>Change | Brand<br>Value | Brand<br>Rating  | Brand<br>Rating |
|------------|--------------|----------|-----------------------|----------------|----------------------------|----------------|-----------------|----------------|------------------|-----------------|
| 251        | -            | New      | Canada Life           | Canada         | Insurance                  |                |                 |                | namy<br><u> </u> |                 |
| 252        | _            | New      | POWERCHINA            | China          | Engineering & Construction | _              | _               | _              |                  |                 |
| 253        | 225          | <b>+</b> | Rabobank              | Netherlands    | Banking                    | <u> </u>       | <u> </u>        | <u> </u>       |                  |                 |
| 254        | 249          | Ť        | Metlife               | United States  | Insurance                  | _              | _               | _              |                  |                 |
| 255        | 313          | <b>+</b> | Haier                 | China          | Tech                       | _              | <u> </u>        | <u> </u>       | _                | ٥               |
| 256        | 201          | i        | Yanghe                | China          | Spirits                    |                | _               |                |                  |                 |
| 257        | 216          | •        | PNC                   | United States  | Banking                    | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | -               |
| 258        | 235          | Ť        | Cigna                 | United States  | Healthcare                 |                | _               |                |                  |                 |
| 259        | 202          | Ť        | Land Rover            | United Kingdom | Automobiles                | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | -               |
| 260        | 290          | 1        | Roche                 | Switzerland    | Pharma                     |                | Δ               |                |                  | 6               |
| 261        | 240          | •        | Gazprom               | Russia         | Oil & Gas                  | ₽              | <u> </u>        | <u> </u>       | <u> </u>         | •               |
| 262        | 312          | <b>+</b> | Dollar General        | United States  | Retail                     |                | <u> </u>        | <u> </u>       |                  | -               |
| 263        | 285          | <b>.</b> | Sunac                 | China          | Real Estate                | <u> </u>       | Δ               | <u> </u>       | <u> </u>         | 6               |
| 264        | 306          |          | BNSF                  | United States  | Logistics                  |                | <u> </u>        |                |                  | 6               |
| 204<br>265 | 301          | †<br>†   | KEPCO                 | South Korea    | Utilities                  | ₽              |                 |                | <b>□</b>         | •               |
| 266        |              |          |                       |                |                            |                |                 |                |                  |                 |
|            | 258          | +        | Northrop Grumman      | United States  | Aerospace & Defence        | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         |                 |
| 267        | 293          | 1        | Nivea                 | Germany        | Cosmetics & Personal Care  | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | •               |
| 268        | 298          | 1        | Enterprise            | United States  | Car Rental Services        | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | í               |
| 269        | 275          | 1        | Société Générale      | France         | Banking                    | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | 6               |
| 70         | 227          | +        | Honeywell             | United States  | Engineering & Construction | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | í               |
| 271        | 212          | +        | TIM                   | Italy          | Telecoms                   | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | í               |
| 272        | 307          | 1        | Aviva                 | United Kingdom | Insurance                  | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | 6               |
| 273        | 320          | 1        | Playstation           | Japan          | Tech                       |                |                 |                |                  | í               |
| 274        | 297          | 1        | Brookfield            | Canada         | Banking                    | ₽              | <u> </u>        | <u></u>        | <u></u>          | í               |
| 275        | 246          | +        | CRRC                  | China          | Engineering & Construction |                |                 |                |                  | í               |
| 276        | -            | New      | Truist                | United States  | Banking                    |                | ₽               | ₽              |                  | í               |
| 277        | 278          | 1        | Michelin              | France         | Tyres                      |                |                 |                |                  | í               |
| 278        | 268          | +        | Qualcomm              | United States  | Tech                       |                |                 |                |                  | í               |
| 279        | 222          | +        | Broadcom              | United States  | Tech                       |                |                 |                |                  | í               |
| 280        | 373          | 1        | Travelers             | United States  | Insurance                  |                |                 |                |                  | í               |
| 281        | 314          | 1        | Infosys               | India          | IT Services                |                |                 |                |                  | í               |
| 282        | 267          | +        | Red Bull              | Austria        | Soft Drinks                |                |                 |                |                  | í               |
| 283        | 248          | +        | Bell                  | Canada         | Telecoms                   |                |                 |                |                  | 6               |
| 284        | 259          | +        | Commonwealth Bank     | Australia      | Banking                    |                |                 |                |                  | 6               |
| 285        | 323          | <b>1</b> | Merrill               | United States  | Banking                    |                |                 |                |                  | 6               |
| 286        | 232          | +        | Philips               | Netherlands    | Tech                       |                |                 |                |                  | í               |
| 87         | 288          | 1        | Bridgestone           | Japan          | Tyres                      |                |                 |                |                  | 6               |
| 288        | 299          | 1        | Lloyds Bank           | United Kingdom | Banking                    |                |                 |                |                  | (               |
| 289        | 300          | <b>1</b> | Heineken              | Netherlands    | Beers                      |                |                 |                |                  | (               |
| 290        | 381          | 1        | Swiss Re              | Switzerland    | Insurance                  |                |                 |                |                  | (               |
| 91         | 266          | +        | Credit Suisse         | Switzerland    | Banking                    |                |                 |                |                  | 6               |
| 92         | 205          | +        | PEMEX                 | Mexico         | Oil & Gas                  |                | ₽               |                |                  | 6               |
| 293        | 378          | 1        | Nippon Life Insurance | Japan          | Insurance                  |                |                 |                |                  | 6               |
| 94         | 215          | +        | Hikvision             | China          | Tech                       |                | <u> </u>        | <u></u>        |                  | 6               |
| 295        | 325          | 1        | Christian Dior        | France         | Apparel                    |                |                 |                |                  | 6               |
| 296        | 337          | 1        | Suning                | China          | Retail                     | <u> </u>       | <u> </u>        | <u> </u>       | <u> </u>         | -               |
| 297        | 328          | <b>+</b> | Emirates              | UAE            | Airlines                   |                | <u> </u>        |                | <u> </u>         | •               |
| 298        | 296          | +        | Itaú                  | Brazil         | Banking                    | _              | <u> </u>        | _<br>_         |                  | -               |
|            |              |          | -                     |                |                            | _              | _               | _              | _                | -               |

| Top 500 most valuable global brands 301-350 |              |          |                          |                            |                            |                        |                          |                        |                         |                         |  |
|---|--------------|----------|--------------------------|----------------------------|----------------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|--|
| 2020<br>Rank                                | 2019<br>Rank |          | Brand                    | Country                    | Sector                     | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Rating |  |
| 301   | 353          | <b>†</b> | Saint-Gobain             | France                     | Engineering & Construction |                        |                          | ∓ dido                 | - Luang                 | - Lauring               |  |
| 302   | 269          | +        | Publix                   | United States              | Retail                     |                        |                          | <u> </u>               |                         | <u> </u>                |  |
| 303   | 304          |          |                          | United States              | Food                       | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 304   | 270          | 1        | Kellogg's                | United States              |                            | <u> </u>               | <u> </u>                 | <u> </u>               |                         | <u> </u>                |  |
| 305   | 335          | +        | Prudential (US)          |                            | Insurance                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                |                         |  |
| 306   | 236          | 1        | Mizuho Financial Group 3 | Japan<br>China (Hong Kong) | Banking                    |                        | <u> </u>                 | <u> </u>               |                         | <u> </u>                |  |
| 307   | 281          | +        | Poste Italiane           | China (Hong Kong)          | Telecoms                   |                        | <b>■</b>                 | <u> </u>               |                         | <b>△</b>                |  |
| 308   | 336          | +        | Bradesco                 | Italy                      | Insurance                  |                        |                          |                        |                         |                         |  |
| 309   | 348          | †<br>†   |                          | Brazil                     | Banking<br>IT Services     |                        |                          | <u> </u>               |                         | <u> </u>                |  |
| 310   | 241          | +        | Capgemini                | France<br>China            | Media                      |                        |                          | Δ                      |                         | <u> </u>                |  |
| 311   | 347          | <b>*</b> | Youku<br>Chubb           | Switzerland                |                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 312   | 292          | +        | Telus                    | Canada                     | Insurance<br>Telecoms      |                        |                          | <u> </u>               |                         | <u> </u>                |  |
| 313   | 302          | +        |                          |                            |                            | <u> </u>               | <b>□</b>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 314   | 392          |          | Lego<br>E Leclerc        | Denmark                    | Toys<br>Retail             | <u> </u>               |                          | <u> </u>               |                         | <u> </u>                |  |
| 315   | 331          | 1        |                          | France United States       | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
|   |              | 1        | Discover                 |                            | 3                          |                        |                          |                        |                         |                         |  |
| 316   | 291          | +        | Xiaomi                   | China                      | Tech                       | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 317   | 380          | 1        | Intesa Sanpaolo          | Italy                      | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 318   | 294          | +        | Ross Dress For Less      | United States              | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 319   | 319          | +        | ADP                      | United States              | Commercial Services        | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 320   | 255          | +        | HPE                      | United States              | Tech                       | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 321   | 265          | +        | Budweiser                | United States              | Beers                      | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 322   | 343          | 1        | State Bank of India      | India                      | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 323   | 370          | 1        | CNOOC                    | China                      | Oil & Gas                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 324   | 418          | 1        | Sherwin-Williams         | United States              | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 325   | 327          | 1        | Safran                   | France                     | Aerospace & Defence        | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 326   | 305          | +        | Pampers                  | United States              | Household Products         | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 327   | 357          | 1        | Daiwa House              | Japan                      | Engineering & Construction |                        | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 328   | 368          | 1        | Asda                     | United Kingdom             | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 329   | 272          | +        | 02                       | United Kingdom             | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 330   | 308          | +        | L&M                      | United States              | Tobacco                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 331   | 413          | 1        | Estée Lauder             | United States              | Cosmetics & Personal Care  |                        | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 332   | 360          | 1        | Telenor                  | Norway                     | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 333   | 286          | +        | Fresenius                | Germany                    | Healthcare                 | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 334   | 386          | 1        | Clinique                 | United States              | Cosmetics & Personal Care  |                        | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 335   | 367          | 1        | Kroger                   | United States              | Retail                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 336   | 345          | 1        | Nescafé                  | Switzerland                | Soft Drinks                | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 337   | 359          | 1        | PTT                      | Thailand                   | Oil & Gas                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 338   | 346          | 1        | Claro                    | Mexico                     | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 339   | 277          | +        | Sprint                   | United States              | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 340   | 362          | 1        | Pall Mall                | United States              | Tobacco                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 341   | 407          | 1        | Marriott                 | United States              | Hotels                     | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 342   | 406          | 1        | QNB                      | Qatar                      | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 343   | 350          | 1        | Tiffany & Co.            | United States              | Apparel                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 344   | 310          | +        | Southwest Airlines       | United States              | Airlines                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 345   | 260          | +        | Caterpillar              | United States              | Engineering & Construction |                        | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 346   | 223          | +        | BT                       | United Kingdom             | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 347   | 254          | +        | NatWest                  | United Kingdom             | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 348   | 420          | 1        | HDFC Bank                | India                      | Banking                    | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 349   | 376          | 1        | McLane                   | United States              | Logistics                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |  |
| 350   | 332          | +        | ABC                      | United States              | Media                      |                        |                          |                        |                         |                         |  |

| 2020<br>Rank | 2019<br>Rank |          | Brand                                | Country           | Sector                     | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Rating |
|--------------|--------------|----------|--------------------------------------|-------------------|----------------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 351          | 356          | <b>†</b> | Lukoil                               | Russia            | Oil & Gas                  | <u> </u>               |                          | <u> </u>               |                         |                         |
| 352          | 372          | +        | DXC Technology                       | United States     | IT Services                | _                      | _                        | _                      |                         | -                       |
| 353          | 415          | <u>+</u> | CNBM                                 | China             | Engineering & Construction | <u> </u>               | Δ                        | Δ                      |                         | 6                       |
| 354          | 390          | +        | AutoZone                             | United States     | Retail                     | _                      | _                        | _                      |                         |                         |
| 355          | 481          | <u>+</u> | Viettel                              | Vietnam           | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 356          | 344          | i        | BHP                                  | Australia         | Mining, Iron & Steel       |                        |                          | _                      |                         |                         |
| 357          | 450          | <b>†</b> | Chow Tai Fook                        | China (Hong Kong) | Apparel                    | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 358          | 287          | +        | Bud Light                            | United States     | Beers                      | _                      | _                        | _                      |                         |                         |
| 359          | 448          | <b>†</b> | CJ Group                             | South Korea       | Food                       | _                      | <u> </u>                 | <u> </u>               | _                       |                         |
| 360          | 284          | +        | MCC                                  | China             | Engineering & Construction |                        | _                        | _                      |                         |                         |
| 361          | 396          | 1        | Mahindra Group                       | India             | Automobiles                | _                      | <u> </u>                 | <u> </u>               |                         |                         |
| 362          | 341          | +        | McKinsey                             | United States     | Commercial Services        | _                      | _                        | _                      |                         |                         |
| 363          | 315          | +        | Bouygues                             | France            | Engineering & Construction |                        | <u> </u>                 | <u> </u>               |                         |                         |
| 364          | 371          | <b>†</b> | Standard Chartered                   | United Kingdom    | Banking                    | _                      | _<br>_                   | _                      |                         |                         |
| 365          | 358          | +        | Sysco                                | United States     | Commercial Services        | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 366          | 404          | <b>+</b> | Guerlain                             | France            | Cosmetics & Personal Care  |                        | _                        | <u> </u>               |                         |                         |
| 367          | 393          | <u>.</u> | Shiseido                             | Japan             | Cosmetics & Personal Care  |                        | <u> </u>                 | <u> </u>               | _                       |                         |
| 368          | 318          | +        | Domino's Pizza                       | United States     | Restaurants                | _                      |                          |                        |                         |                         |
| 369          | 410          | 1        | ctrip.com                            | China             | Leisure & Tourism          | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 370          | 349          | +        | Crédit Agricole                      | France            | Banking                    | _                      |                          | _                      |                         |                         |
| 371          | 391          | 1        | Micron Technology                    | United States     | Tech                       | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 372          | 383          | +        | Carmax                               | United States     | Retail                     | _                      | _                        | _                      |                         |                         |
| 373          | 280          | +        | Schlumberger                         | United States     | Oil & Gas                  | <u> </u>               | Δ                        | Δ                      |                         |                         |
| 374          | 309          | Ť        | Rogers                               | Canada            | Telecoms                   | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 375          | 387          | <b>*</b> | Luzhou Laojiao                       | China             | Spirits                    | <u> </u>               | <u> </u>                 | Δ                      |                         |                         |
| 376          | 354          | •        | SFR                                  | France            | Telecoms                   | <u> </u>               | Δ                        | Δ                      |                         |                         |
| 377          | 405          | <b>*</b> | Pantene                              | United States     | Cosmetics & Personal Care  |                        | <u> </u>                 | Δ                      |                         |                         |
| 378          | 417          | +        | Fubon Financial                      | China (Taiwan)    | Insurance                  | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 379          | -            | New      | FIS                                  | United States     | Tech                       | <u> </u>               | <u> </u>                 | Δ                      |                         |                         |
| 380          | -            | New      | Xbox                                 | United States     | Tech                       | <u> </u>               | <u> </u>                 | Δ                      |                         |                         |
| 381          | 338          | <b>↓</b> |                                      | United States     | Aerospace & Defence        | <u> </u>               | <u> </u>                 |                        |                         |                         |
| 382          | 432          | <b>+</b> | General Dynamics Centene Corporation | United States     | Healthcare                 | <u> </u>               | <u> </u>                 | <u> </u>               |                         |                         |
| 383          | 408          | <u>.</u> | Suzuki                               | Japan             | Automobiles                | <u> </u>               | <b>-</b>                 | <b>-</b>               | <u> </u>                |                         |
| 384          | 377          | +        | Sprite                               | United States     | Soft Drinks                | <u> </u>               | <u> </u>                 |                        |                         |                         |
| 385          | 351          | +        | Circle K                             | Canada            | Retail                     | <u> </u>               | <b>■</b>                 | <b>■</b>               | <b>■</b>                |                         |
| 386          | 389          | <b>†</b> | Pizza Hut                            | United States     | Restaurants                | <u> </u>               |                          |                        | <u> </u>                |                         |
| 387          | -            | New      | Taco Bell                            | United States     | Restaurants                | <u> </u>               |                          |                        | ۵                       |                         |
| 388          | 271          | 11011    | Nintendo                             | Japan             | Tech                       |                        | •                        | Δ                      |                         |                         |
| 389          | 321          | +        | Prudential (UK)                      | United Kingdom    | Insurance                  | <u> </u>               | <u> </u>                 |                        |                         |                         |
| 390          | 339          | +        | Lenovo                               | China             | Tech                       |                        |                          | Δ                      |                         |                         |
| 391          | 423          | <b>+</b> | VMware                               | United States     | Tech                       | <u> </u>               | <u> </u>                 |                        |                         |                         |
| 392          | 431          | +        | Lay's                                | United States     | Food                       | <u> </u>               | Δ                        |                        | <u> </u>                |                         |
| 393          | 444          | <b>+</b> | Esso                                 | United States     | Oil & Gas                  | <u> </u>               | <u> </u>                 | <b>-</b>               | <u> </u>                |                         |
| 394          | 411          | +        | Mengniu                              | China             | Food                       | <u> </u>               | <b>-</b>                 |                        |                         |                         |
| 395          | 289          | +        | Victoria's Secret                    | United States     | Apparel                    | <u> </u>               | <u> </u>                 | <b>-</b>               | <u> </u>                |                         |
| 396          | 273          | +        | Activision Blizzard                  | United States     | Media                      | <u> </u>               | <u> </u>                 |                        |                         |                         |
| 397          | 379          | +        | Raytheon                             | United States     | Aerospace & Defence        |                        |                          |                        | <u> </u>                |                         |
| 398          | 443          | <b>+</b> | Dunkin'                              | United States     | Restaurants                |                        |                          |                        |                         |                         |
| 399          | -            | New      | Rakuten                              | Japan             | Retail                     | <u> </u>               | <b>■</b>                 |                        | <b>□</b>                |                         |
| 400          | 382          | INC.W    | Coles                                | Australia         | Retail                     |                        |                          |                        | <u> </u>                |                         |

| Top 500 most valuable global brands 401-450 |              |          |                               |                              |                                      |                        |                          |                        |                         |                         |
|---|--------------|----------|-------------------------------|------------------------------|--------------------------------------|------------------------|--------------------------|------------------------|-------------------------|-------------------------|
| 2020<br>Rank                                | 2019<br>Rank |          | Brand                         | Country                      | Sector                               | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Rating |
| 401   | 361          | +        | El Corte Inglés               | •                            |                                      | Value ☐                | Glange                   | ¥dide<br><u>∩</u>      | - Laung                 | - Lating                |
| 401   | 464          |          | CCCC                          | Spain                        | Retail Engineering & Construction    | <b>■</b>               | <b>■</b>                 | <u> </u>               | ₽                       | ₽                       |
| 402   | 330          | <b>†</b> |                               | China                        |                                      | <b>-</b>               | <b>-</b>                 | <u> </u>               | <u> </u>                | <u> </u>                |
|   |              | +        | Bayer                         | Germany                      | Pharma                               | <b>■</b>               | <b>■</b>                 | <u> </u>               | <b>□</b>                |                         |
| 404<br>405                                  | 342          | New      | Swisscom                      | Switzerland<br>United States | Telecoms                             | <b>□</b>               | <b>■</b>                 | <b>■</b>               | <b>□</b>                | <u> </u>                |
| 405   | -<br>422     |          | Best Buy<br>Mobil             | United States                | Retail<br>Oil & Gas                  | <u> </u>               | <u> </u>                 |                        | 0                       | <b>≙</b>                |
| 407   | 422          | New      | Marshalls                     | United States                |                                      | <u> </u>               | <b>■</b>                 | <b>■</b>               | 0                       |                         |
| 407   | 352          | INGW     | Thermo Fisher Scientific      | United States                | Retail<br>Tech                       | <u> </u>               | <u> </u>                 |                        |                         |                         |
| 409   | 416          | <b>*</b> | Tokio Marine                  |                              |                                      | Δ                      | Δ                        |                        |                         |                         |
| 410   | 218          | +        | ABB                           | Japan<br>Switzerland         | Insurance Engineering & Construction | <u> </u>               |                          |                        |                         |                         |
| 411   | -            | New      | SiriusXM                      | United States                | Media                                | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 412   | _            | New      |                               | United States                | Leisure & Tourism                    | <u> </u>               |                          | <u> </u>               |                         | <u> </u>                |
| 413   | 456          |          | Royal Caribbean International |                              | Cosmetics & Personal Care            | <b>-</b>               | <b>-</b>                 | <u> </u>               | <u> </u>                | <u> </u>                |
|   |              | 1        | Dove                          | United Kingdom               |                                      | <b>-</b>               | <u> </u>                 | <u> </u>               |                         | <u> </u>                |
| 414   | 491          | New      | Bloomberg                     | United States                | Media                                |                        |                          |                        |                         |                         |
| 415   | -<br>454     |          | Indian Oil                    | India                        | Oil & Gas                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 416   |              | 1        | Aflac                         | United States                | Insurance                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 417   | 428          | 1        | Wrigley                       | United States                | Food                                 | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 418   | 457          | Now      | CFLD                          | China                        | Real Estate                          | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 419   | 454          | New      | Express Scripts               | United States                | Healthcare                           | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 420   | 451          | 1        | CNRL                          | Canada                       | Oil & Gas                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 421   | 433          | 1        | Burberry                      | United Kingdom               | Apparel                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 422   | 369          | +        | Western Digital               | United States                | Tech                                 | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 423   | 437          | 1        | HCL                           | India                        | IT Services                          | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 424   | 447          | 1        | Canadian National Railway     | Canada                       | Logistics                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 425   | 445          | 1        | Crédit Mutuel                 | France                       | Banking                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 426   | 295          | +        | Dow                           | United States                | Chemicals                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 427   | 364          | +        | OCBC Bank                     | Singapore                    | Banking                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 428   | 493          | <b>↑</b> | Caixa                         | Brazil                       | Banking                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 429   | -            | New _    | Unicharm                      | Japan                        | Household Products                   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 430   | 340          | <b>↓</b> | Geely Auto                    | China                        | Automobiles                          | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 431   | -            | New      | Whole Foods                   | United States                | Retail                               | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 432   | 490          | 1        | Iberdrola                     | Spain                        | Utilities                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 433   | 409          | +        | ConocoPhillips                | United States                | Oil & Gas                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 434   | 446          | 1        | Telkom Indonesia              | Indonesia                    | Telecoms                             | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 435   | 329          | +        | NAB                           | Australia                    | Banking                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 436   | 385          | +        | Macy's                        | United States                | Retail                               | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 437   | 436          | +        | BAE Systems                   | United Kingdom               | Aerospace & Defence                  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 438   | 400          | +        | Dalian Wanda                  | China                        | Real Estate                          | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 439   | 363          | +        | UOB                           | Singapore                    | Banking                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 440   | 365          | •        | Nordea                        | Sweden                       | Banking                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 441   | -            | New      | Haidilao                      | China                        | Restaurants                          | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 442   | -            | New      | Enbridge                      | Canada                       | Oil & Gas                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 443   | -            | New      | McKesson                      | United States                | Healthcare                           | <u> </u>               |                          |                        |                         |                         |
| 444   | 402          | +        | Phillips 66                   | United States                | Oil & Gas                            | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 445   | 477          | 1        | Shinhan Financial Group       | South Korea                  | Banking                              | <u> </u>               |                          |                        |                         |                         |
| 446   | -            | New      | Anta                          | China                        | Apparel                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 447   | 485          | 1        | Carrier                       | United States                | Engineering & Construction           |                        |                          |                        |                         |                         |
| 448   | 311          | +        | ANZ                           | Australia                    | Banking                              | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                | <u> </u>                |
| 449   | -            | New      | Munich Re                     | Germany                      | Insurance                            |                        |                          |                        |                         |                         |
| 450   | 465          | 1        | Garnier                       | France                       | Cosmetics & Personal Care            |                        |                          |                        |                         |                         |

| 020<br>lank | 2019<br>Rank |          | Brand                   | Country                     | Sector   | 2020<br>Brand<br>Value | Brand<br>Value<br>Change | 2019<br>Brand<br>Value | 2020<br>Brand<br>Rating | 2019<br>Brand<br>Ratin |
|-------------|--------------|----------|-------------------------|-----------------------------|--|------------------------|--------------------------|------------------------|-------------------------|------------------------|
| 451         | 466          | <b>†</b> | Collins Aerospace       | United States               | Aerospace & Defence                                  | Value                  | Glialige                 | Value                  | naung                   | nauii                  |
| 452         | 303          | •        | Nvidia                  | United States               | Tech   |                        | <u> </u>                 |                        | <u> </u>                |                        |
| 453         | -            | New      | Leroy Merlin            | France                      | Retail   |                        | <u> </u>                 |                        | <u> </u>                |                        |
| 454         | 500          | 11011    | Daikin                  | Japan                       | Engineering & Construction                           |                        | <u> </u>                 |                        | _                       |                        |
| 455         | 375          | +        | Buick                   | United States               | Automobiles  |                        | <u> </u>                 | <u> </u>               | _                       |                        |
| 456         | 414          | Ť        | Victoria                | Mexico                      | Beers  |                        |                          |                        |                         |                        |
| 457         | 442          | •        | CSX                     | United States               | Logistics  |                        | <u> </u>                 |                        | _                       |                        |
| 458         | 460          | 1        | Abbott                  | United States               | Pharma   | _                      | _                        |                        | _                       |                        |
| 459         | 395          | •        | Texas Instruments       | United States               | Tech   |                        | <u>-</u>                 | _                      | _                       |                        |
| 460         | -            | New      | SF Express              | China                       | Logistics  | <u> </u>               | <u> </u>                 |                        | _                       |                        |
| 461         | 480          | 1        | Banco do Brasil         | Brazil                      | Banking  |                        | <u> </u>                 | <u> </u>               | _                       |                        |
| 462         | 419          | •        | AIG                     | United States               | Insurance  |                        | _                        |                        | _                       |                        |
| 463         | -            | New      | Monster                 | United States               | Soft Drinks  |                        | <u> </u>                 | <u> </u>               | _                       |                        |
| 464         | _            | New      | Mercadona               | Spain                       | Retail   | <u> </u>               | _<br>_                   |                        | _                       |                        |
| 465         | _            | New      | Hyatt                   | United States               | Hotels   | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 166         | 398          | <b>+</b> | Kohl's                  | United States               | Retail   |                        | _                        |                        | <u> </u>                |                        |
| 467         | 434          | +        | McCain                  | Canada                      | Food   |                        | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 468         | 430          | <b>+</b> | Telia Company           | Sweden                      | Telecoms   |                        | _                        |                        | _                       |                        |
| 169         | -            | New      | Holiday Inn             | United Kingdom              | Hotels   |                        | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 170         | 384          | <b></b>  | Emerson Electric        | United States               | Tech   |                        | _                        |                        | _                       |                        |
| 171         | 425          | +        | Airtel                  | India                       | Telecoms   |                        | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 172         | 388          | <b>+</b> | Innogy                  | Germany                     | Utilities  |                        | _                        |                        | _                       |                        |
| 473         | 397          | +        | Deutsche Post           | Germany                     | Logistics  |                        | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 474         | 001          | New      | Kirin                   | Japan                       | Beers  |                        | <u> </u>                 |                        | _                       |                        |
| 475         | 374          | 11011    | Tim Hortons             | Canada                      | Restaurants  | ۵                      | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 476         | -            | New      | Manulife                | Canada                      | Insurance  |                        | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 477         | 317          | 11011    | Centurylink             | United States               | Telecoms   | ۵                      | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 478         | 426          | +        | Las Vegas Sands         | United States               | Gambling   |                        |                          | <u> </u>               | <u> </u>                |                        |
| 479         | 469          | +        | Ralph Lauren            | United States               | Apparel  | ۵                      | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 180         | 498          | <b>†</b> | Gatorade                | United States               | Soft Drinks  |                        | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 181         | 490          | New      | M.A.C                   | United States               | Cosmetics & Personal Care                            | ۵                      | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 482         | -            | New      | Sompo Japan Nipponkoa   |                             |  |                        | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 183         | -            | New      | HealthNet               | Japan<br>United States      | Insurance<br>Healthcare                              | Δ                      | _                        | _ Δ                    | _                       |                        |
| 484         | 421          | 110W     |                         |                             |  |                        | <u> </u>                 | Δ                      |                         |                        |
| 185         | 421          | New      | Sodexo<br>Air China     | France<br>China             | Commercial Services Airlines                         | <b>-</b>               |                          | <b>■</b>               | <b>□</b>                |                        |
| 186         | -            | New      | ZTE                     | China                       | Tech   | <u> </u>               |                          | <b>■</b>               | <b>□</b>                |                        |
| 187         | -            | New      | BD                      | United States               | Healthcare   |                        |                          | Δ                      | <b>□</b>                |                        |
| 188         | 439          |          | Nordstrom               | United States               | Retail   | 0                      |                          | <u> </u>               |                         |                        |
| 189         | 439          | New      | Fiserv                  | United States               | Tech   |                        |                          | Δ                      |                         |                        |
| 190         | -            | New      | SABIC                   | Saudi Arabia                | Chemicals  | <u> </u>               |                          | <u> </u>               |                         |                        |
| 190<br>191  | -            | New      |                         |                             |  |                        |                          | Δ                      |                         |                        |
| 192         | 435          |          | Wipro<br>Huggies        | India United States         | IT Services Household Products                       | <b>□</b>               |                          | <b>-</b>               | <b>□</b>                |                        |
| 192<br>193  | 461          | +        | KBC                     | Belgium                     | Banking  | ₽                      |                          | <b>■</b>               | ₽                       |                        |
| 193         | 401          | New      | Burger King             | United States               | Restaurants  | ₽                      |                          | <u> </u>               | ₽                       |                        |
| 194<br>195  | -            | New      | Head & Shoulders        |                             | Cosmetics & Personal Care                            | ₽                      |                          | <b>₽</b>               | ₽                       |                        |
|             |              |          |                         | United States               |  |                        |                          |                        |                         |                        |
| 196         | -            | New      | Merck & Co              | United States               | Pharma<br>Paul Fatata                                | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 197         | -            | New      | Sun Hung Kai Properties | China (Hong Kong)           | Real Estate  | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 198         | 474          | New      | D.R. Horton             | United States               | Engineering & Construction                           | <u> </u>               | <u> </u>                 | <u> </u>               | <u> </u>                |                        |
| 499<br>500  | 471          | New      | Cummins<br>Maybelline   | United States United States | Engineering & Construction Cosmetics & Personal Care | <b>≙</b>               | <b>△</b>                 | <b>≙</b>               | <b>≙</b>                |                        |

## **Definitions.**

## **Alphabet** Enterprise Value [Alphabet] Branded Business Value Google Brand Contribution **Brand** Google Value Google

## **Brand Value**

## + Enterprise Value

The value of the entire enterprise, made up of multiple branded businesses.

Where a company has a purely monobranded architecture, the 'enterprise value' is the same as 'branded business value'

## + Branded Business Value

The value of a single branded business operating under the subject brand.

A brand should be viewed in the context of the business in which it operates. Brand Finance always conducts a branded business valuation as part of any brand valuation. We evaluate the full brand value chain in order to understand the links between marketing investment, brandtracking data, and stakeholder behaviour.

### + Brand Contribution

The overall uplift in shareholder value that the business derives from owning the brand rather than operating a generic brand.

The brand values contained in our league tables are those of the potentially transferable brand assets only, making 'brand contribution' a wider concept. An assessment of overall 'brand contribution' to a business provides additional insights to help optimise performance.

## + Brand Value

The value of the trade mark and associated marketing IP within the branded business.

Brand Finance helped to craft the internationally recognised standard on Brand Valuation - ISO 10668. It defines brand as a marketing-related intangible asset including, but not limited to, names, terms, signs, symbols, logos, and designs, intended to identify goods, services or entities, creating distinctive images and associations in the minds of stakeholders, thereby generating economic benefits.

## **Brand Strength**

Brand Strength is the efficacy of a brand's performance on intangible measures, relative to its competitors.

In order to determine the strength of a brand, we look at Marketing Investment, Stakeholder Equity, and the impact of those on Business Performance.

Each brand is assigned a Brand Strength Index (BSI) score out of 100, which feeds into the brand value calculation. Based on the score, each brand is assigned a corresponding rating up to AAA+ in a format similar to a credit rating.

Analysing the three brand strength measures helps inform managers of a brand's potential for future success.

Marketing **Brand Strength Index** Investment Stakeholder **Equity** 

**Business** 

**Performance** 

Widely recognised factors deployed by marketers to create brand loyalty and market share.

Perceptions of the brand among different stakeholder groups, with customers being the most important.

Quantitative market and financial measures representing the success of the brand in achieving price and volume premium.

## Investment **Equity** Performance

## **Marketing Investment**

- A brand that has high Marketing Investment but low Stakeholder Equity may be on a path to growth. This high investment is likely to lead to future performance in Stakeholder Equity which would in turn lead to better Business Performance in the future.
- · However, high Marketing Investment over an extended period with little improvement in Stakeholder Equity would imply that the brand is unable to shape customers' preference.

## Stakeholder Equity

- The same is true for Stakeholder Equity. If a company has high Stakeholder Equity, it is likely that Business Performance will improve in the future.
- · However, if the brand's poor Business Performance persists, it would suggest that the brand is inefficient compared to its competitors in transferring stakeholder sentiment to a volume or price premium.

### **Business Performance**

- Finally, if a brand has a strong Business Performance but scores poorly on Stakeholder Equity, it would imply that, in the future, the brand's ability to drive value will diminish.
- However, if it is able to sustain these higher outputs, it shows that the brand is particularly efficient at creating value from sentiment compared to its competitors.

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## **Brand Valuation Methodology.**

**Brand Finance calculates the values of the** brands in its league tables using the Royalty Relief approach - a brand valuation method compliant with the industry standards set in ISO 10668.

This involves estimating the likely future revenues that are attributable to a brand by calculating a royalty rate that would be charged for its use, to arrive at a 'brand value' understood as a net economic benefit that a licensor would achieve by licensing the brand in the open market.

## The steps in this process are as follows:

- 1 Calculate brand strength using a balanced scorecard of metrics assessing Marketing Investment, Stakeholder Equity, and Business Performance. Brand strength is expressed as a Brand Strength Index (BSI) score on a scale of 0 to 100.
- 2 Determine royalty range for each industry, reflecting the importance of brand to purchasing decisions. In luxury, the maximum percentage is high, in extractive industry, where goods are often commoditised, it is lower. This is done by reviewing comparable licensing agreements sourced from Brand Finance's extensive database.
- 3 Calculate royalty rate. The BSI score is applied to the royalty range to arrive at a royalty rate. For example, if the royalty range in a sector is 0-5% and a brand has a BSI score of 80 out of 100, then an appropriate royalty rate for the use of this brand in the given sector will be 4%.
- 4 Determine brand-specific revenues by estimating a proportion of parent company revenues attributable to a brand.
- 5 Determine forecast revenues using a function of historic revenues, equity analyst forecasts, and economic growth rates.
- 6 Apply the royalty rate to the forecast revenues to derive brand revenues.
- 7 Brand revenues are discounted post-tax to a net present value which equals the brand value.



## **Brand Strength** Index (BSI)

Brand strength expressed as a BSI score out of 100.



## **Brand Royalty Rate**

BSI score applied to an appropriate sector royalty range.



## **Brand Revenues**

Royalty rate applied to forecast revenues to derive brand value.



## **Brand Value**

Post-tax brand revenues discounted to a net present value (NPV) which equals the brand value.

### **Disclaimer**

Brand Finance has produced this study with an independent and unbiased analysis. The values derived and opinions produced in this study are based only on publicly available information and certain assumptions that Brand Finance used where such data was deficient or unclear. Brand Finance accepts no responsibility and will not be liable in the event that the publicly available tion relied upon is subsequently found to be inaccurate. The opinions and financial analysis expressed in the report are not to be construed as providing investment or business advice. Brand Finance does not intend the report to be relied upon for any reason and excludes all liability to any body, government or organisation.

## Market Research Methodology.

Brand Finance conducted original market research in 10 sectors across 29 markets with a sample size of over 50,000 adults, representative of each country's internet population aged 18+. Surveys were conducted online during autumn 2019.



**Auto** 

Retail

Tech

**Insurance** 

**Apparel** 

**Utilities** 

Restaurants

**Banking** 

**Airlines** 

**Telecoms** 

## Stakeholder Equity Measures.

## **Key Metrics**

- + Reputation
- + Innovation
- + Value for Money
- + Emotional Fit
- + Recommendation
- + Quality etc.

## **Brand converison funnel**

The brand conversion funnel is a way of summarising the likely strength of a brand to convert to purchase.



### **Awareness**

Knowledge that your brand exists

## **Familiarity**

Depth of knowledge of the brand

## **Consideration**

Narrowing down market to candidate brand set

## **Preference**

Category users' brand preference

## Loyalty

Intention to repeat purchase

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## **Brand Guardianship Index 2020.**

Marillyn Hewson, CEO of Lockheed Martin, is the world's best brand guardian, according to the latest report by Brand Finance, the world's leading independent brand valuation and strategy consultancy. Hewson ranks first among top 100 CEOs, with a Brand Guardianship Index score of 72.2 out of 100. The ranking is extracted from the Brand Finance Global 500 2020 report on the world's most valuable brands, set to be released on 22<sup>nd</sup> January at a World Economic Forum event in Davos discussing the role of shareholders for a sustainable world and how best to maximise both purpose and profit.

Marillyn Hewson has been at Lockheed Martin for 37 years, her whole career, and has been CEO for the last 7 years, presiding over a 14% increase in Enterprise Value. Hewson has led the charge for the defence brand's position as a leader in security, aerospace, and technology.

**Great brands need great leaders.** They set and direct brand purpose and balance short and long-term financial returns. Their role is to gauge the mood of external stakeholders and ensure that all internal stakeholders behave in a way that is consistent with optimising purpose and profit. They may be technical experts, but the moment they become CEOs they must rise above technical specialism to lead and inspire the whole team.

**Not only is Marillyn Hewson the** highest-ranking CEO in the Brand **Finance Brand Guardianship Index** 2020, she is also one of only 4 women in the top one hundred table. This is a formidable achievement.

David Haigh, CEO, Brand Finance

## Top 10 CEOs









Marillyn Hewson Lockheed Martin

LVMH

2020: 72.1 2019: 68.4





**Bernard Arnault** Louis Vuitton



2019: **New** 





Michael S. Dell Dell











Ma Huteng Tencent











**Tim Cook** Apple

















Netflix

2019: **59.4** 



**Reed Hastings** 



2020: **62.6** 2019: **61.5** 



Satya Nadella Microsoft















2020: 61.3 2019: 71.6





Akio Toyoda Toyota

Based on the world's top companies by portfolio brand value, the Brand Guardianship Index rates CEOs to capture how well they measure up as brand managers and ambassadors. Similar to its Brand Strength Index, Brand Finance's new metric scored 0-100 considers multiple inputs reflecting CEOs' success in Investment, Guardian Equity (or Guardian Equity if necessary), and Performance.

## **Breakdown of top CEOs by** company's country of incorporation

The Brand Guardianship Index is made up of 100 CEOs representing a variety of industries and countries, with 46% leading US-based companies and 10% coming from China. This is a testament to the business acumen of Chinese CEOs who are rising above the parapet of their European counterparts, particularly when navigating such a large domestic market and global expansion against the backdrop of regulatory developments.

## **World's longest-serving CEOs**

The Brand Finance Brand Guardianship Index also seeks to rate the performance of CEOs of world leading brands who have reached the job through merit and success alone.

The tenure of CEOs has also been taken into account when preparing the Brand Guardianship Index ranking. The world's second most reputable CEO, Bernard Arnault of Moët Hennessy Louis Vuitton SE,

(LVMH) has been leading the French luxury goods conglomerate for over 30 years. Arnault receives a CEO Brand Guardianship Index score of 68.4 out of 100 and has risen up one spot from third rank last year. In the past year, Arnault and LVMH pledged over \$220 million to help repair the Notre Dame cathedral in Paris following the devastating fire in April 2019. LVMH also took over Tiffany & Co, the US jeweller famed for its signature engagement rings and white diamond necklaces, in a \$16.2 billion deal.

When we think of visionaries we think of Henry Ford, Walt Disney, **Bill Gates, Richard Branson, Jack** Ma, Enzo Ferrari, Elizabeth **Arden, Laura Ashley and Jeff Bezos - leaders who have** achieved a true balance of vision and inspiration. But all had the benefit of founding, as well as leading, their brands. Some founding CEOs have done well in our Brand Guardianship Index 2020 as we see 14% of the CEOs are both founders and CEOs.

David Haigh. CEO, Brand Finance

## World's Top 100 CEOs by Company's Country of Incorporation

|          | United States  | *************************************** | 46 |
|----------|----------------|---|----|
|          | China          | *******                                 | 10 |
|          | France         | *******                                 | 8  |
| •        | Germany        | 111111                                  | 6  |
| <u> </u> | United Kingdom | 111111                                  | 6  |
| •        | Japan          | 1111                                    | 4  |
|          | Other          | ************                            | 20 |

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Brand Guardianship Index 2020.



Other notable long-standing CEOs in the ranking include Amazon's **Jeff Bezos** whose popularity suffered a dent since his high-profile divorce last year, causing his rank to tumble from 1<sup>st</sup> place to 55<sup>th</sup> place in the Brand Guardianship Index 2020. CEO of Capital One, **Richard Fairbank**, has been at the helm of the bank since its Initial Public Offering in November 1994 and has served as the Chairman and CEO since February 1995. He is awarded a Brand Guardianship Index score of 48.5 out of 100.

## Only 4 women make the ranking

A mere 4 female CEOs feature in the ranking, with IBM's **Ginni Rometty** (30) securing an index score of 53.9 out of 100. As the current chair, president, and CEO of IBM, she is the first woman to head the company. Before being named as president and CEO in January 2012, she joined IBM as a systems engineer in 1981 and subsequently headed global sales, marketing, and strategy.

Healthcare services brand Anthem's President and CEO, **Gail K. Boudreaux** (78), holds a Brand Guardianship Index score of 44.9 out of 100. An industry veteran, she was most recently CEO of United Healthcare and before that, she was an executive at the next largest operator of Blue Cross Blue Shield licensed insurers, Health Care Services Corp, and at Aetna.

General Motors' CEO, **Mary Barra** (80), is also leading the charge amongst her male counterparts, with a Brand Guardianship Index score of 49.6 out of 100. The number of women leading the largest companies has always been small. Out of the Fortune 500 companies, female CEOs number just 24, down from 32 a year ago. The debate around why there are fewer women CEOs, and whether having a gender quota in place is actually effective, is still an ongoing discussion amongst policymakers and corporates in boardrooms across the globe.

## **Chinese CEO presence**

With 10% of CEOs in the ranking coming from China, it is the Chinese tech brands whose CEOs feature prominently. This proves just how crucial and outward facing the role of a Chinese tech CEO is to the brand's image and operation. The personal life of a CEO is one which members of the public follow carefully and

are familiar with, such as **Robin Li** of Baidu (23) with a Brand Guardianship Index Score of 54.8 out of 100. As CEO and Founder of Baidu, Robin Li's humble background from Shanxi Province tracing through to his success at the prestigious Peking University is a story most are familiar with and aspire to. The same can be said for Western brands such as Facebook, Apple and Google, where their leadership are recognisable public figures who have even been profiled in Hollywood films about their lives.

## **Notable new MENA entrants**

The sole representative from the United Arab Emirates is Group CEO for Abu Dhabi National Oil Company (ADNOC) **H.E. Dr. Sultan Ahmed Al Jaber**, who is a new entrant into this year's Brand Guardianship Index. Since taking the helm in 2016, H.E. Dr. Al Jaber has overseen a significant business transformation, unifying ADNOC's operating companies under a single corporate brand, driving efficiencies to stretch the value of every barrel of oil produced, helping the company to raise more than \$19 billion over the past three years through the Group's innovative global partnerships strategy and embedding digital technology initiatives across the organization to improve performance.

Also from the Middle East, CEO of Saudi Aramco

Amin Nasser has entered the Brand Guardianship
Index for the first time this year. Nasser is at the helm
of the world's largest publicly traded company as
the Saudi Arabian oil brand raised US\$25.6 billion
through the world's biggest IPO in early December
2019 and shares of the giant oil producer started
trading on the Riyadh stock exchange. During a
company career that spans more than three decades,
Nasser is overseeing a strengthening of Aramco's
upstream leadership position by expanding its
presence in the downstream and chemicals segments
of the petroleum value chain, with significant
investments and joint-venture partnerships in the
Kingdom as well as a number of overseas markets.



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## **Brand Guardianship Index 2020.**

| Top 100 | <b>CEOs</b> | 1-50 |
|---------|-------------|------|
|---------|-------------|------|

| 2020<br>Rank | 2019<br>Rank |     | CEO                       | Company                 | Sector                     | Company<br>Country of<br>Incorp | CEO<br>BGI<br>Score | Investment | Equity | Performance | 2019<br>BGI<br>Score |
|--------------|--------------|-----|---------------------------|-------------------------|----------------------------|---------------------------------|---------------------|------------|--------|-------------|----------------------|
| 1            | -            | 1   | Marillyn Hewson           | Lockheed Martin         | Aerospace & Defence        | United States                   | 72.2                | 86.2       | 73.0   | 56.4        | -                    |
| 2            | 3            | 1   | Bernard Arnault           | Louis Vuitton           | Apparel                    | France                          | 72.1                | 100.0      | 60.5   | 67.3        | 68.4                 |
| 3            | -            | 1   | Michael S. Dell           | Dell                    | Technology                 | United States                   | 69.6                | 65.8       | 83.5   | 45.5        | -                    |
| 4            | 17           | 1   | Ma Huteng                 | Tencent                 | Internet & Software        | China                           | 69.2                | 73.9       | 62.2   | 78.6        | 55.9                 |
| 5            | 4            | +   | Tim Cook                  | Apple                   | Technology                 | United States                   | 68.9                | 88.3       | 69.1   | 49.1        | 66.9                 |
| 6            | -            | 1   | Christopher J. Nassetta   | Hilton                  | Hotels                     | United States                   | 64.6                | 12.5       | 84.1   | 77.7        | -                    |
| 7            | 11           | 1   | Reed Hastings             | Netflix                 | Internet & Software        | United States                   | 63.2                | 28.1       | 75.5   | 73.8        | 59.4                 |
| 8            | 9            | 1   | Satya Nadella             | Microsoft               | Internet & Software        | United States                   | 62.6                | 18.2       | 87.7   | 57.0        | 61.5                 |
| 9            | -            | 1   | Arne M. Sorenson          | Marriott                | Hotels                     | United States                   | 62.4                | 15.5       | 77.8   | 78.3        | -                    |
| 10           | 2            | +   | Akio Toyoda               | Toyota                  | Automobiles                | Japan                           | 61.3                | 90.0       | 53.0   | 49.2        | 71.6                 |
| 11           | 15           | 1   | Mark Zuckerberg           | Facebook                | Internet & Software        | United States                   | 60.9                | 95.6       | 40.5   | 66.9        | 56.7                 |
| 12           | -            | 1   | François-Henri Pinault    | Kering                  | Apparel                    | France                          | 60.6                | 39.1       | 66.5   | 70.3        | -                    |
| 13           | 30           | 1   | Jean-Paul Agon            | L'Oreal                 | Cosmetics & Personal Care  | France                          | 60.4                | 21.4       | 83.3   | 53.9        | 51.9                 |
| 14           | -            | 1   | Emmanuel Faber            | Danone                  | Food                       | France                          | 60.1                | 8.9        | 87.6   | 56.1        | -                    |
| 15           | 87           | 1   | Takahiro Hachigo          | Honda                   | Automobiles                | Japan                           | 59.1                | 19.8       | 80.8   | 55.0        | 42.3                 |
| 16           | 82           | 1   | David P. Abney            | UPS                     | Logistics                  | United States                   | 57.9                | 44.5       | 68.2   | 50.6        | 42.6                 |
| 17           | 19           | 1   | Fabrizio Freda            | Estee Lauder            | Cosmetics & Personal Care  | United States                   | 57.6                | 10.3       | 83.8   | 52.7        | 55.0                 |
| 18           | 27           | 1   | Volkmar Denner            | Bosch                   | Engineering & Construction | Germany                         | 57.4                | 11.2       | 84.3   | 50.0        | 52.6                 |
| 19           | 54           | 1   | Daniel Zhang              | Alibaba                 | Internet & Software        | China                           | 57.2                | 37.4       | 55.7   | 80.1        | 46.5                 |
| 20           | 38           | 1   | Ben van Beurden           | Shell                   | Oil & Gas                  | Netherlands                     | 57.0                | 5.2        | 86.8   | 49.2        | 49.0                 |
| 21           | 67           | 1   | Carlos Brito              | AB InBev                | Beers                      | Belgium                         | 56.5                | 11.9       | 75.5   | 63.1        | 44.5                 |
| 22           | -            | 1   | Jean-François van Boxmeer | Heineken                | Beers                      | Netherlands                     | 56.3                | 19.3       | 71.5   | 63.0        | -                    |
| 23           | 5            | 1   | Robin Li                  | Baidu                   | Internet & Software        | China                           | 54.8                | 95.7       | 43.5   | 36.5        | 64.7                 |
| 24           | -            | 1   | Alain Wertheimer          | Chanel                  | Cosmetics & Personal Care  | France                          | 54.4                | 16.1       | 60.0   | 81.5        | -                    |
| 25           | -            | 1   | Stephen Squeri            | American Express        | Commercial Services        | United States                   | 54.4                | 0.9        | 84.9   | 46.8        | -                    |
| 26           | 13           | +   | Patrick Pouyanné          | Total                   | Oil & Gas                  | France                          | 54.3                | 12.5       | 77.7   | 49.5        | 57.2                 |
| 27           | 26           | 1   | Ma Mingzhe                | Ping An                 | Insurance                  | China                           | 54.3                | 20.5       | 61.8   | 73.1        | 52.9                 |
| 28           | 10           | +   | Frederick W. Smith        | FedEx                   | Logistics                  | United States                   | 54.1                | 19.9       | 75.7   | 45.1        | 60.8                 |
| 29           | -            | 1   | Ralph Hamers              | ING                     | Banks                      | Netherlands                     | 54.0                | 5.4        | 86.2   | 38.3        | -                    |
| 30           | 6            | +   | Ginni Rometty             | IBM                     | IT Services                | United States                   | 53.9                | 75.4       | 47.5   | 45.0        | 64.7                 |
| 31           | 24           | +   | Alex Gorsky               | Johnson & Johnson       | Cosmetics & Personal Care  | United States                   | 53.5                | 9.0        | 70.2   | 64.8        | 53.0                 |
| 32           | 32           | +   | Kasper Rørsted            | Adidas                  | Apparel                    | Germany                         | 53.5                | 25.6       | 62.5   | 63.3        | 51.1                 |
| 33           | 12           | +   | Sundar Pichai             | Google                  | Internet & Software        | United States                   | 53.5                | 23.9       | 65.8   | 58.4        | 57.7                 |
| 34           | 58           | 1   | James Quincey             | Coca-Cola               | Non Alcoholic Drinks       | United States                   | 53.2                | 19.4       | 69.0   | 55.2        | 45.9                 |
| 35           | -            | 1   | Kenichiro Yoshida         | Sony                    | Technology                 | Japan                           | 52.2                | 0.7        | 82.4   | 43.1        | -                    |
| 36           | 92           | 1   | Joe Kaeser                | Siemens                 | Engineering & Construction | Germany                         | 52.1                | 5.6        | 77.7   | 47.3        | 41.8                 |
| 37           | -            | 1   | Li Baofang                | Moutai                  | Spirits                    | China                           | 51.7                | 29.3       | 52.7   | 72.0        | -                    |
| 38           | 25           | •   | Ding Lei                  | NetEase                 | Internet & Software        | China                           | 51.7                | 19.7       | 51.9   | 83.1        | 53.0                 |
| 39           | -            | New | Xu Jiayin                 | Evergrande              | Real Estate Services       | China                           | 51.3                | 20.0       | 55.2   | 74.7        | #N/A                 |
| 40           | -            | 1   | Ajay Banga                | Mastercard              | Commercial Services        | United States                   | 50.8                | 14.8       | 63.7   | 60.9        | -                    |
| 41           | 7            | +   | Bob Iger                  | Disney                  | Media                      | United States                   | 50.6                | 13.9       | 66.2   | 56.2        | 62.4                 |
| 42           | -            | 1   | Mike Wirth                | Chevron                 | Oil & Gas                  | United States                   | 50.6                | 4.3        | 78.0   | 42.1        | -                    |
| 43           | 39           | +   | Ng Keng Hooi              | AIA                     | Insurance                  | China (HKG)                     | 50.4                | 4.6        | 60.2   | 76.6        | 49.0                 |
| 44           | -            | 1   | Michael D. Hsu            | Kimberly-Clark          | Household Products         | United States                   | 50.1                | 0.0        | 76.7   | 47.0        | -                    |
| 45           | 22           | +   | Mark Parker               | Nike                    | Apparel                    | United States                   | 49.7                | 13.6       | 69.0   | 47.3        | 53.6                 |
| 46           | -            | 1   | Grant Reid                | Mars                    | Food                       | United States                   | 48.7                | 4.8        | 73.5   | 43.1        | 40.7                 |
| 47           | 40           | +   | Richard Fairbank          | Capital One             | Banks                      | United States                   | 48.5                | 20.0       | 63.5   | 47.1        | 48.7                 |
| 48           | -            | 1   | Sultan Ahmed Al Jaber     |                         | Oil & Gas                  | UAE                             | 48.5                | 7.5        | 63.0   | 60.3        | -                    |
| 49           | -            | 1   | Frank Appel               | Deustche Post DHL Group | Logistics                  | Germany                         | 48.3                | 12.8       | 71.7   | 37.1        | -                    |
| 50           | -            | 1   | H. Lawrence Culp, Jr      | General Electric        | Engineering & Construction | United States                   | 48.3                | 0.3        | 75.0   | 42.9        | -                    |

## Top 100 CEOs 51-100

| St.  | 2020<br>Rank | 2019<br>Rank |   | CEO                              | Company             | Sector                    | Company<br>Country of<br>Incorp | CEO<br>BGI<br>Score | Investment | Equity | Performance | 2019<br>BGI<br>Score |
|--|--------------|--------------|---|----------------------------------|---------------------|---------------------------|---------------------------------|---------------------|------------|--------|-------------|----------------------|
| Section   Sect | 51           | 51           | + | Kevin Johnson                    | Starbucks           | Restaurants               | United States                   | 48.2                | 16.3       | 55.2   | 66.0        | 46.9                 |
| 1  | 52           | 44           | • | Jesper Brodin                    | IKEA                | Retail                    | Sweden                          | 47.7                | 8.9        | 69.8   | 42.4        | 48.1                 |
| 55   -   | 53           | -            | 1 | Brian Chesky                     | Airbnb              | Leisure & Tourism         | United States                   | 47.7                | 11.9       | 62.8   | 53.3        | -                    |
| 56   99  | 54           | 1            | • | Jeff Bezos                       | Amazon              | Internet & Software       | United States                   | 47.6                | 20.0       | 53.0   | 64.5        | 72.4                 |
| ST   68  | 55           | -            | 1 | Amin Nasser                      | Saudi Aramco        | Oil & Gas                 | Saudi Arabia                    | 47.6                | 3.4        | 64.7   | 57.7        | -                    |
| Section   Sect | 56           | 99           | 1 | George A. Cope                   | Bell                | Telecoms                  | Canada                          | 47.6                | 11.3       | 58.6   | 61.8        | 41.0                 |
| 59   | 57           | 68           | 1 | David S.Taylor                   | P&G                 | Cosmetics & Personal Care | United States                   | 47.5                | 8.0        | 62.8   | 56.3        | 44.5                 |
| 60   | 58           | 93           | 1 | Wan Zulkiflee                    | Petronas            | Oil & Gas                 | Malaysia                        | 47.4                | 12.1       | 59.4   | 58.6        | 41.6                 |
| Fig.    | 59           | 65           | 1 | W. Craig Jelinek                 | Costco              | Retail                    | United States                   | 47.3                | 12.2       | 60.1   | 56.8        | 44.6                 |
| August   A | 60           | 48           | + | Chuck Robbins                    | Cisco               | Technology                | United States                   | 47.2                | 11.4       | 68.3   | 40.6        | 47.5                 |
| 63   61  | 61           | -            | 1 | Li Shuguang                      | Wuliangye           | Spirits                   | China                           | 47.1                | 9.2        | 53.6   | 72.1        | -                    |
| Alfred F. Kelly, Jr Visa   Commercial Services   United States   46.6   3.9   64.9   52.4   47.5   | 62           | -            | 1 | Martin Lundstedt                 | Volvo               | Automobiles               | Sweden                          | 47.0                | 5.8        | 61.2   | 59.6        | -                    |
| Bob Moritz   | 63           | 61           | + | Axel Dumas                       | Hermès              | Apparel                   | France                          | 46.8                | 5.6        | 62.1   | 57.4        | 45.6                 |
| France   | 64           | 49           | • | Alfred F. Kelly, Jr              | Visa                | Commercial Services       | United States                   | 46.6                | 3.9        | 64.9   | 52.4        | 47.5                 |
| Francesco Starace   Enel   Utilities   Italy   46.2   5.9   65.8   47.2  | 65           | 50           | + | Bob Moritz                       | PWC                 | Commercial Services       | United Kingdom                  | 46.4                | 2.8        | 63.2   | 56.5        | 47.4                 |
| Paul Fang   Midea   Technology   China   46.0   6.6   51.0   75.4   -66   65   3   Rajesh Gopinathan   TCS   IT Services   India   46.0   3.1   60.4   60.0   46.6   67.7   74   4   André Calantzopoulos Philip Morris   Tobacco   United States   45.8   5.9   58.1   61.3   44.0   71   52   4   Karl-Johan Persson   H&M   Apparel   Sweden   45.7   11.1   67.2   37.2   46.9   72   84   4   Brian L. Roberts   Comcast   Telecoms   United States   45.7   16.9   54.4   57.1   42.5   73   66   4   Herman Gref   Sberbank   Banks   Russia   45.4   11.7   60.8   48.5   44.5   74.7   74   75   74   75   74   75   74   75   74   75   74   75   75   | 66           | 20           | • | Thomas Buberl                    | AXA                 | Insurance                 | France                          | 46.4                | 12.9       | 61.5   | 49.7        | 55.0                 |
| Fig.    | 67           | -            | 1 | Francesco Starace                | Enel                | Utilities                 | Italy                           | 46.2                | 5.9        | 65.8   | 47.2        | -                    |
| 70         74         ♣ André Calantzopoulos         Philip Morris         Tobacco         United States         45.8         5.9         58.1         61.3         44.0           71         52         ♣ Karl-Johan Persson         H&M         Apparel         Sweden         45.7         11.1         67.2         37.2         46.9           72         84         ♣ Brian L. Roberts         Comcast         Telecoms         United States         45.7         11.1         67.2         37.2         46.9           73         66         ♣ Herman Gref         Sberbank         Banks         Russia         45.4         41.7         60.8         48.5         44.5           76         -         ♣ Ivan Menezes         Diageo         Spirits         United States         45.0         3.2         60.6         55.6         -           76         -         ♣ Ernie Herman         TXK Companies         Retail         United States         44.9         1.5         48.7         80.1         41.5           78         -         ♣ Voshinori Sozali         Kirin         Beers         Japan         44.9         1.5         48.7         80.7         41.5           80         -         ♣ Tadash Yanai <td>68</td> <td>-</td> <td>1</td> <td>Paul Fang</td> <td>Midea</td> <td>Technology</td> <td>China</td> <td>46.0</td> <td>6.6</td> <td>51.0</td> <td>75.4</td> <td>-</td>  | 68           | -            | 1 | Paul Fang                        | Midea               | Technology                | China                           | 46.0                | 6.6        | 51.0   | 75.4        | -                    |
| Fair    | 69           | 53           | + | Rajesh Gopinathan                | TCS                 | IT Services               | India                           | 46.0                | 3.1        | 60.4   | 60.0        | 46.6                 |
| 72         84         ♣ Brian L. Roberts         Comcast         Telecoms         United States         45.7         16.9         54.4         57.1         42.5           73         66         ♣ Herman Gref         Sberbank         Banks         Russia         45.4         11.7         60.8         48.5         44.5           74         - ♠ Gregory J. Hayes         United Technologies         Aerospace & Defence         United States         45.4         4.7         64.8         47.3         -           75         - ♠ Ivan Menezes         Diage         Spirits         United States         45.0         3.2         60.6         55.6         -           76         - ♠ Ernie Herrman         TXX Companies         Retail         United States         44.9         1.5         48.7         80.7         41.5           78         - ♠ Gali K. Boudreaux         Anthem         Healthcare Services         United States         44.9         1.5         48.7         80.7         41.5           79         37         ♣ Mary T. Barra         Chevrolet         Automobiles         United States         44.8         7.9         57.7         55.7         49.6           80         - ♠ Tadashi Yanai         Fast Retailing  | 70           | 74           | 1 | André Calantzopoulos             | Philip Morris       | Tobacco                   | United States                   | 45.8                | 5.9        | 58.1   | 61.3        | 44.0                 |
| 73         66         Image: Herman Gref         Sberbank         Banks         Russia         45.4         11.7         60.8         48.5         44.5           74         -         ↑ Gregory J. Hayes         United Technologies         Aerospace & Defence         United States         45.4         4.7         64.8         47.3         -           75         -         ↑ Ivan Menezes         Diageo         Spirits         United States         45.0         4.2         60.6         55.6         -           76         -         ♣ Ernie Herman         T.X Companies         Retail         United States         45.0         3.2         60.6         55.6         -           77         94         ♣ Gail K. Boudreaux         Antherm         Healthcare Services         United States         44.9         1.5         48.7         80.7         41.5           78         -         Yoshinori Isozaki         Kirin         Beers         Japan         44.9         3.9         53.3         69.1         -           80         -         ↑ Tadashi Yanai         Fast Retailing         Apparel         Japan         44.7         63.2         44.1         -           81         -         ↑ Bob Swan  | 71           | 52           | + | Karl-Johan Persson               | M&H                 | Apparel                   | Sweden                          | 45.7                | 11.1       | 67.2   | 37.2        | 46.9                 |
| 74         -         ♣ Gregory J. Hayes         United Technologies         Aerospace & Defence         United States         45.4         4.7         64.8         47.3         -           75         -         ♣ Ivan Menezes         Diageo         Spirits         United Kingdom         45.4         6.8         64.1         46.4         -           76         -         ♣ Ernie Herrman         TJX Companies         Retail         United States         45.0         3.2         60.6         55.6         -           77         94         ♣ Gail K. Boudreaux         Antherm         Healthcare Services         United States         44.9         1.5         48.7         80.7         41.5           78         -         ♣ Yoshinori Isozaki         Kirin         Beers         Japan         44.9         3.9         53.3         69.1         -           79         37         ♣ Mary T. Barra         Chevrolet         Automobiles         United States         44.8         7.9         57.7         55.7         49.6           80         -         ‡ Tadashi Yanai         Fast Retailing         Apparel         Japan         44.7         13.9         55.1         54.8         -           81         - </td <td>72</td> <td>84</td> <td>1</td> <td>Brian L. Roberts</td> <td>Comcast</td> <td>Telecoms</td> <td>United States</td> <td>45.7</td> <td>16.9</td> <td>54.4</td> <td>57.1</td> <td>42.5</td>  | 72           | 84           | 1 | Brian L. Roberts                 | Comcast             | Telecoms                  | United States                   | 45.7                | 16.9       | 54.4   | 57.1        | 42.5                 |
| 75         -         № Nan Menezes         Diageo         Spiritis         United Kingdom         45.4         6.8         64.1         46.4         -           76         -         ♣ Ernie Herrman         TJX Companies         Retail         United States         45.0         3.2         60.6         55.6         -           77         94         ♣ Gail K. Boudreaux         Anthem         Healthcare Services         United States         44.9         1.5         48.7         80.7         41.5           78         -         ♣ Yoshinori Isozaki         Kirin         Beers         Japan         44.9         3.9         53.3         69.1         -           80         -         ♣ Tadashi Yanai         Fast Retailing         Apparel         Japan         44.7         13.9         55.1         54.8         -           81         -         ♣ Bob Swan         Intel         Technology         United States         44.5         5.7         64.8         42.6         -           82         -         ♣ Kazuhiro Tsuga         Panasonic         Technology         United States         44.5         5.7         64.8         42.6         -           82         -         ♠ Kazuhiro Tsuga <td>73</td> <td>66</td> <td>+</td> <td>Herman Gref</td> <td>Sberbank</td> <td>Banks</td> <td>Russia</td> <td>45.4</td> <td>11.7</td> <td>60.8</td> <td>48.5</td> <td>44.5</td>  | 73           | 66           | + | Herman Gref                      | Sberbank            | Banks                     | Russia                          | 45.4                | 11.7       | 60.8   | 48.5        | 44.5                 |
| Friie Herrman   TJX Companies   Retail   United States   45.0   3.2   60.6   55.6   -  | 74           | -            | 1 | Gregory J. Hayes                 | United Technologies | Aerospace & Defence       | United States                   | 45.4                | 4.7        | 64.8   | 47.3        | -                    |
| 77         94         ↑         Gail K. Boudreaux         Arthem         Healthcare Services         United States         44.9         1.5         48.7         80.7         41.5           78         -         ↑         Yoshinori Isozaki         Kirin         Beers         Japan         44.9         3.9         53.3         69.1         -           79         37         ♣         Mary T. Barra         Chevrolet         Automobiles         United States         44.8         7.9         57.7         55.7         49.6           80         -         ♣         Tadashi Yanai         Fast Retailing         Apparel         Japan         44.7         13.9         55.1         54.8         -           81         -         ♣         Bob Swan         Intel         Technology         United States         44.5         5.7         64.8         42.6         -           82         -         ♠         Bob Swan         Intel         Technology         Japan         44.4         6.9         63.2         44.1         -           83         -         ♠         Dariel Schulman         Paypapa         Commercial Services         United States         44.0         1.7         59.6 <t< td=""><td>75</td><td>-</td><td>1</td><td>Ivan Menezes</td><td>Diageo</td><td>Spirits</td><td>United Kingdom</td><td>45.4</td><td>6.8</td><td>64.1</td><td>46.4</td><td>-</td></t<>   | 75           | -            | 1 | Ivan Menezes                     | Diageo              | Spirits                   | United Kingdom                  | 45.4                | 6.8        | 64.1   | 46.4        | -                    |
| 78   | 76           | -            | 1 | Ernie Herrman                    | TJX Companies       | Retail                    | United States                   | 45.0                | 3.2        | 60.6   | 55.6        | -                    |
| Many T. Barra   Chevrolet   Automobiles   United States   44.8   7.9   57.7   55.7   49.6  | 77           | 94           | 1 | Gail K. Boudreaux                | Anthem              | Healthcare Services       | United States                   | 44.9                | 1.5        | 48.7   | 80.7        | 41.5                 |
| Tadashi Yanai   Fast Retailing   Apparel   Japan   44.7   13.9   55.1   54.8   -   | 78           | -            | 1 | Yoshinori Isozaki                | Kirin               | Beers                     | Japan                           | 44.9                | 3.9        | 53.3   | 69.1        | -                    |
| 81 - ↑ Bob Swan Intel Technology United States 44.5 5.7 64.8 42.6 - 82 - ↑ Kazuhiro Tsuga Panasonic Technology Japan 44.4 6.9 63.2 44.1 - 83 - ↑ Daniel Schulman Paypal Commercial Services United States 44.3 3.6 59.5 54.8 - 84 86 ↑ Bill Thomas KPMG Commercial Services Netherlands 44.0 1.7 59.6 55.3 42.4 85 - ↑ Bob Dudley BP Oil & Gas United Kingdom 44.0 10.1 62.9 40.1 - 86 - ↑ Kou Wei State Grid Utilities China 43.8 3.5 60.9 50.0 - 87 - ↑ Herbert Diess Volkswagen Automobiles Germany 43.8 0.7 59.6 55.1 - 88 90 ↑ Guerrter Butschek Tata Motors Automobiles India 43.7 3.3 60.1 51.4 41.9 89 89 ← Bharat Masrani TD Banks Canada 43.6 9.2 59.0 47.2 42.1 90 60 ♣ Dave Mckay RBC Banks Canada 43.6 9.0 59.1 47.0 45.7 91 - ↑ Noel W. White Tyson Food United States 43.5 0.8 55.8 61.7 - 92 59 ♣ Oliver Bäte Allianz Insurance Germany 43.4 3.8 58.1 53.6 45.9 93 - ↑ Bruce D. Broussard Humana Healthcare Services United States 43.4 6.2 55.7 55.9 - 94 - ↑ Jose Maria Āvaraz-Paliete López Telefónica Telecoms Spain 43.4 2.8 58.7 53.3 - 95 72 ♣ Craig Menear The Home Depot Retail United States 43.3 7.0 51.3 63.4 47.7 97 - ↑ Jérôme Lambert Richemont Apparel Switzerland 43.0 0.5 62.4 46.5 - 98 - ↑ Sheldon Adelson Las Vegas Sands Leisure & Toulited States 42.6 12.1 57.3 43.6 -   | 79           | 37           | + | Mary T. Barra                    | Chevrolet           | Automobiles               | United States                   | 44.8                | 7.9        | 57.7   | 55.7        | 49.6                 |
| 82 -   | 80           | -            | 1 | Tadashi Yanai                    | Fast Retailing      | Apparel                   | Japan                           | 44.7                | 13.9       | 55.1   | 54.8        | -                    |
| 83         -         ↑ Daniel Schulman         Paypal         Commercial Services         United States         44.3         3.6         59.5         54.8         -           84         86         ↑ Bill Thomas         KPMG         Commercial Services         Netherlands         44.0         1.7         59.6         55.3         42.4           85         -         ↑ Bob Dudley         BP         Oil & Gas         United Kingdom         44.0         10.1         62.9         40.1         -           86         -         ↑ Kou Wei         State Grid         Utilities         China         43.8         3.5         60.9         50.0         -           87         -         ↑ Herbert Diess         Volkswagen         Automobiles         Germany         43.8         0.7         59.6         55.1         -           88         90         ↑ Guenter Butschek         Tata Motors         Automobiles         India         43.7         3.3         60.1         51.4         41.9           89         4 Bharat Masrani         TD         Banks         Canada         43.6         9.2         59.0         47.2         42.1           90         60         Dave Mckay         RBC <td< td=""><td>81</td><td>-</td><td>1</td><td>Bob Swan</td><td>Intel</td><td>Technology</td><td>United States</td><td>44.5</td><td>5.7</td><td>64.8</td><td>42.6</td><td>-</td></td<>  | 81           | -            | 1 | Bob Swan                         | Intel               | Technology                | United States                   | 44.5                | 5.7        | 64.8   | 42.6        | -                    |
| 84 86  | 82           | -            | 1 | Kazuhiro Tsuga                   | Panasonic           | Technology                | Japan                           | 44.4                | 6.9        | 63.2   | 44.1        | -                    |
| 85 -   | 83           | -            | 1 | Daniel Schulman                  | Paypal              | Commercial Services       | United States                   | 44.3                | 3.6        | 59.5   | 54.8        | -                    |
| 86         -         ↑         Kou Wei         State Grid         Utilities         China         43.8         3.5         60.9         50.0         -           87         -         ↑         Herbert Diess         Volkswagen         Automobiles         Germany         43.8         0.7         59.6         55.1         -           88         90         ↑         Guenter Butschek         Tata Motors         Automobiles         India         43.7         3.3         60.1         51.4         41.9           89         89         ♠         Bharat Masrani         TD         Banks         Canada         43.6         9.2         59.0         47.2         42.1           90         60         ♣         Dave Mckay         RBC         Banks         Canada         43.6         9.0         59.1         47.0         45.7           91         -         ♠         Noel W. White         Tyson         Food         United States         43.5         0.8         55.8         61.7         -           92         59         ♣         Oliver Bäte         Allianz         Insurance         Germany         43.4         3.8         58.1         53.6         45.9 <tr< td=""><td>84</td><td>86</td><td>1</td><td>Bill Thomas</td><td>KPMG</td><td>Commercial Services</td><td>Netherlands</td><td>44.0</td><td>1.7</td><td>59.6</td><td>55.3</td><td>42.4</td></tr<>  | 84           | 86           | 1 | Bill Thomas                      | KPMG                | Commercial Services       | Netherlands                     | 44.0                | 1.7        | 59.6   | 55.3        | 42.4                 |
| Note    | 85           | -            | 1 | Bob Dudley                       | BP                  | Oil & Gas                 | United Kingdom                  | 44.0                | 10.1       | 62.9   | 40.1        | -                    |
| 88 90  | 86           | -            | 1 | Kou Wei                          | State Grid          | Utilities                 | China                           | 43.8                | 3.5        | 60.9   | 50.0        | -                    |
| 89 89 ← Bharat Masrani TD Banks Canada 43.6 9.2 59.0 47.2 42.1 90 60   Dave Mckay RBC Banks Canada 43.6 9.0 59.1 47.0 45.7 91 - Noel W. White Tyson Food United States 43.5 0.8 55.8 61.7 - Oliver Bäte Allianz Insurance Germany 43.4 3.8 58.1 53.6 45.9 93 - Bruce D. Broussard Humana Healthcare Services United States 43.4 6.2 55.7 55.9 - Oliver Bate Allianz Telecoms Spain 43.4 2.8 58.7 53.3 - Oliver Bate Allianz Telecoms Spain 43.4 5.8 58.7 53.3 - Oliver Bate Allianz Telecoms Spain 43.4 5.8 58.7 53.3 - Oliver Bate Allianz Telecoms Spain 43.4 5.8 58.7 53.3 - Oliver Bate Allianz Telecoms Spain 43.4 5.8 58.7 53.3 - Oliver Bate Allianz Telecoms Spain 43.4 5.8 58.7 53.3 - Oliver Bate Allianz Telecoms Spain 43.4 5.9 54.1 59.1 44.1 59.1 59.1 59.1 59.1 59.1 59.1 59.1 59   | 87           | -            | 1 | Herbert Diess                    | Volkswagen          | Automobiles               | Germany                         | 43.8                | 0.7        | 59.6   | 55.1        | -                    |
| 90 60  | 88           | 90           | 1 | Guenter Butschek                 | Tata Motors         | Automobiles               | India                           | 43.7                | 3.3        | 60.1   | 51.4        | 41.9                 |
| 91 - ↑ Noel W. White Tyson Food United States 43.5 0.8 55.8 61.7 - 92 59   | 89           | 89           | + | Bharat Masrani                   | TD                  | Banks                     | Canada                          | 43.6                | 9.2        | 59.0   | 47.2        | 42.1                 |
| 92 59  | 90           | 60           | + | Dave Mckay                       | RBC                 | Banks                     | Canada                          | 43.6                | 9.0        | 59.1   | 47.0        | 45.7                 |
| 92 59  | 91           | -            | 1 | Noel W. White                    | Tyson               | Food                      | United States                   | 43.5                | 0.8        | 55.8   | 61.7        | -                    |
| 94 -   | 92           | 59           | + | Oliver Bäte                      | Allianz             | Insurance                 | Germany                         | 43.4                | 3.8        | 58.1   | 53.6        | 45.9                 |
| 95 72  | 93           | -            | 1 | Bruce D. Broussard               | Humana              | Healthcare Services       | United States                   | 43.4                | 6.2        | 55.7   | 55.9        | -                    |
| 96 46  | 94           | -            | 1 | José María Álvarez-Pallete López | Telefonica          | Telecoms                  | Spain                           | 43.4                | 2.8        | 58.7   | 53.3        | -                    |
| 97 -       ↑ Jérôme Lambert       Richemont       Apparel       Switzerland       43.0       0.5       62.4       46.5       -         98 -       ↑ Sheldon Adelson       Las Vegas Sands       Leisure & Tourism       United States       42.7       15.2       48.8       57.9       -         99 -       ↑ Randall L. Stephenson AT&T       Telecoms       United States       42.6       12.1       57.3       43.6       -   | 95           | 72           | + | Craig Menear                     | The Home Depot      | Retail                    | United States                   | 43.3                | 5.9        | 54.1   | 59.1        | 44.1                 |
| 97 -       ↑ Jérôme Lambert       Richemont       Apparel       Switzerland       43.0       0.5       62.4       46.5       -         98 -       ↑ Sheldon Adelson       Las Vegas Sands       Leisure & Tourism       United States       42.7       15.2       48.8       57.9       -         99 -       ↑ Randall L. Stephenson AT&T       Telecoms       United States       42.6       12.1       57.3       43.6       -   |              |              | + | · ·                              |                     |                           |                                 |                     |            |        |             |                      |
| 98 - ↑ Sheldon Adelson Las Vegas Sands Leisure & Tourism United States 42.7 15.2 48.8 57.9 - 99 - ↑ Randall L. Stephenson AT&T Telecoms United States 42.6 12.1 57.3 43.6 -  |              | -            | 1 |                                  |                     |                           |                                 |                     |            |        |             |                      |
| 99 - A Randall L. Stephenson AT&T Telecoms United States 42.6 12.1 57.3 43.6 -   |              | -            |   |                                  |                     |                           |                                 |                     |            |        |             | -                    |
|  |              | -            |   |                                  | _                   |                           |                                 |                     |            |        |             | -                    |
|  |              | 91           | + | Brian T. Moynihan                | Bank of America     |                           |                                 |                     |            |        |             | 41.8                 |

## **Consulting Services.**

## 1. Valuation: What are my intangible assets worth?

Valuations may be conducted for technical purposes and to set a baseline against which potential strategic brand scenarios can be evaluated.

- + Branded Business Valuation
- + Trademark Valuation
- + Intangible Asset Valuation
- + Brand Contribution

## 4. Transactions: Is it a good deal? Can I leverage my intangible assets?

Transaction services help buyers, sellers, and owners of branded businesses get a better deal by leveraging the value of their intangibles.

- + M&A Due Diligence
- + Franchising & Licensing
- + Tax & Transfer Pricing
- + Expert Witness

## 2. Analytics: How can I improve marketing effectiveness?

Analytical services help to uncover drivers of demand and insights. Identifying the factors which drive consumer behaviour allows an understanding of how brands create bottom-line impact.

- Market Research Analytics +
- Return on Marketing Investment +
  - Brand Audits +
  - Brand Scorecard Tracking +

## 3. Strategy: How can I increase the value of my branded business?

Strategic marketing services enable brands to be leveraged to grow businesses. Scenario modelling will identify the best opportunities, ensuring resources are allocated to those activities which have the most impact on brand and business value.

- Brand Governance +
- Brand Architecture & Portfolio Management +
  - Brand Transition +
  - Brand Positioning & Extension +

## **MARKETING**



**Brand & Business** 

Value

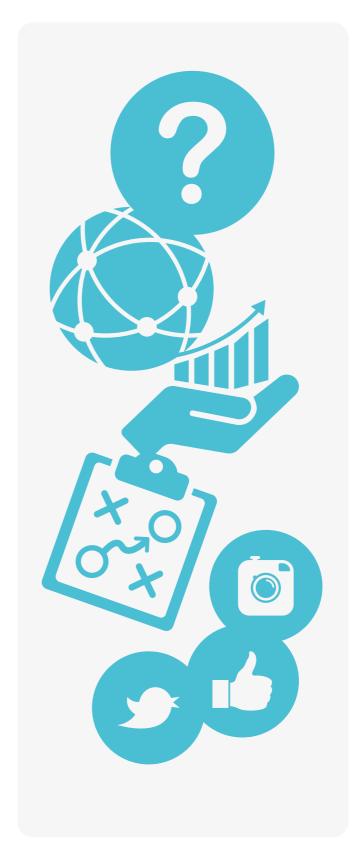


We help marketers to We provide financiers and connect their brands to auditors with an independent assessment business performance by evaluating the return on on all forms of brand and investment (ROI) of intangible asset valuations. brand-based decisions and strategies.

We help brand owners and fiscal authorities to understand the implications of different tax, transfer pricing, and brand ownership arrangements.

We help clients to enforce and exploit their intellectual property rights by providing independent expert advice in- and outside of the courtroom.

## **Brand Evaluation Services.**



## How are brands perceived in my category?

Brand Finance tracks brand fame and perceptions across 30 markets in 10 consumer categories. Clear. insightful signals of brand performance, with data mining options for those who want to dig deeper - all at an accessible price.

## What if I need more depth or coverage of a more specialised sector?

Our bespoke brand scorecards help with market planning and can be designed to track multiple brands over time, against competitors, between market segments and against budgets. Our 30-country database of brand KPIs enables us to benchmark performance appropriately.

## Do I have the right brand architecture or strategy in place?

Research is conducted in addition to strategic analysis to provide a robust understanding of the current positioning. The effectiveness of alternative architectures is tested through drivers analysis, to determine which option(s) will stimulate the most favourable customer behaviour and financial results.

## **How can I improve return** on marketing investment?

Using sophisticated analytics, we have a proven track record of developing comprehensive brand scorecard and brand investment frameworks to improve return on marketing investment.

## What about the social dimension? Does my brand get talked about?

Social interactions have a proven commercial impact on brands. We measure actual brand conversation and advocacy, both real-world word of mouth and online buzz and sentiment, by combining traditional survey measures with best-in-class social listening.

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## **Communications Services.**

## How we can help communicate your brand's performance in brand value rankings



Brand Accolade - create a digital endorsement stamp for use in marketing materials, communications, annual reports, social media and website. Advertising use subject to terms and conditions.







**MOST VALUABLE** UTILITIES **BRAND** 



**STRONGEST** AIRLINE **BRAND** 



**Video Endorsement** – record video with Brand Finance CEO or Director speaking about the performance of your brand, for use in both internal and external communications.



Bespoke Events – organise an award ceremony or celebratory event, coordinate event opportunities and spearhead communications to make the most of them.



**Digital Infographics** – design infographics visualising your brand's performance for use across social media platforms.



**Trophies & Certificates** – provide a trophy and/or hand-written certificate personally signed by Brand Finance CEO to recognise your brand's performance.



**Sponsored Content** – publish contributed articles, advertorials, and interviews with your brand leader in the relevant Brand Finance report offered to the press.



**Media Support** – provide editorial support in reviewing or copywriting your press release, pitching your content to top journalists, and monitoring media coverage.

## Brand Dialogue®



## Value-Based Communications

With strategic planning and creative thinking, we develop communications plans to create dialogue with stakeholders that drives brand value. Our approach is integrated, employing tailored solutions for our clients across PR, marketing and social media.

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- Integrated Communications Planning
- Project Management and Campaign Execution
- Content and Channel Strategy
- Communications Workshops

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## **Brand Finance Network.**

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